

User Council Meeting Wednesday – September 2, 2020 1330 - 1530 5900 E. Tudor Road – OIT Conference Room

- Welcome/Call meeting to order
 - > Roll call
 - > Introductions of guests/new members (if applicable)
- Review/approve August meeting minutes
- Review Issues and Risks Log
- Operations Management Office (OMO) Overview Mr. Chris Letterman
 - > FY21 Membership Agreements
 - > SLA
 - Outreach
 - ➤ IC Zone Communication
 - GTR Upgrade
 - Console reboots
 - > IWCE
 - August document reviews
 - August System metrics
- System Management Office (SMO) Overview Mr. Travis Conant
- State of Alaska (SOA) and Department of Defense (DOD) Overviews
 - ➤ SOA Mr. Scott Stormo
 - ➤ DOD Mr. Tim Woodall
- New Business
- Next meetings
 - Next schedule meetings are October 7 and November 4
- Adjourn