

User Council Meeting Wednesday – April 5, 2017 1330 - 1530 5900 E. Tudor Road – ETS Conference Room

- Welcome/Call Meeting to order
 - Roll call / Introductions of guests
- Review/approve March Meeting Minutes
- Review Issues and Risks Log

NOTE: There were no Actions Items from the March meeting.

- Operations Management Office (OMO) Overview Del Smith
 - Service Level Agreement
 - System Keys
 - > Twitter Account
 - Second Quarter Master Site Rollover
 - Annual subscriber audit
 - March document reviews/approvals
 - March System metrics
- System Management Office(SMO) Overview Travis Conant
- State of Alaska (SOA) and Department of Defense (DOD) Overviews
 - > SOA Scott Stormo
 - > DOD Tim Woodall
- New Business
- Next meetings
 - Next schedule meetings are May 3 and June 7
- Adjourn