



Alaska Land Mobile Radio

**User Council Meeting**  
**Wednesday – September 7, 2011**  
**1330 - 1530**  
**5700 E. Tudor Road**  
**Headquarters Conference Room**

- 1330 Welcome / Roll call / Introductions of guests
- 1335 Meeting Minutes Status / Review Issues and Risk Log/Action Items
- 1345 Operations Management Office Overview - Del Smith
- Mt Sunny Hay
  - Membership Agreement
  - Annual Customer Satisfaction Survey
  - Meeting attendance
  - Overdue Document Reviews
  - Misinformation
  - Cooper Mountain
  - Encryption Security
  - AFEA Update
- 1410 System Management Office Overview - Casey Borg
- 1420 DOD Update - Tim Woodall  
SOA Update - Jim Kohler
- 1450 Next Meetings (Oct 5, Nov 9, and Dec 7)
- 1455 New Business
- 1530 Adjourn