

<u>User Council Meeting</u> Wednesday – September 1, 2010 1330 - 1530

5700 E. Tudor Road Headquarters Conference Room

1330	Welcome / Roll call / Introductions of guests
1335	Meeting Minutes Status / Review Issues and Risk Log / Review Action Items
1345	Operations Management Office Overview - Del Smith - Annual Customer Satisfaction Survey lack of response - Annual UC Conference points of discussion - Delta coverage issues - Tait radios
1405	System Management Office Overview - Casey Borg
1420	DOD Update - Tim Woodall SOA Update - Jim Kohler
1450	Next Meetings
1455	New Business - MotoBridge®
1530	Adjourn