Date: July 11, 2007

I. Attendance Roster

User Council Members and Alternates

| P = Present | T = Via Telephone | A = Absent |
|-------------|-------------------|------------|
|-------------|-------------------|------------|

| Т | Adams | Ocie | Mr. | AK DOT&PF, Primary |
|---|--------------|---------|-------|--|
| Α | Fisher | Bryan | Mr. | AK DMVA -Primary representing all other AK |
| | | - | | Agencies |
| Т | Fronterhouse | Bev | Ms | DOI, Primary, Fed Non-DoD |
| Р | Hooks | Wilbur | Mr. | Fed non-DoD, Primary, TSA |
| Α | Hull | Dave | Chief | Southeast Rep, Primary |
| Т | Johnson | Brad | Chief | Northern Rep, Primary, Fairbanks PD, Vice |
| | | | | Chair |
| Р | Leveque | Matt | MAJ | AST, DPS, Primary, Chair |
| Т | McGillivray | Tod | Sgt | Central Rep, Primary, Soldotna PD |
| Р | Murphy | Peter | Mr. | Fed non-DOD, Primary, FBI |
| Α | Newman | Natalie | Ms. | US Army AK, Primary |
| Α | Taylor | Marlon | MSgt | EAFB, Primary |
| Т | Fenimore | Kyle | SSgt | Eielson AFB, Primary |

Alternates

| Р | Blaine | Scott | TSgt | EAFB, Alternate |
|---|------------|---------|-------|---|
| Α | Borrego | Susan | Ms. | FBI, Alternate, Fed Non-DOD |
| Α | Caldwell | Jim | Mr. | TSA, Alternate, Fed Non-DOD |
| Α | Hansen | Glenn | Mr. | SOA Other, Alternate |
| Т | Henderson | Randy | Mr. | MOA, Central Rep, Alternate |
| Α | Johnson | Neal | A1C | Eielson AFB, Alternate, 354 CS/SCMR |
| Α | Lewis | Mike | Mr. | DOI, Alternate, Fed Non-DOD |
| Т | Patz | Greg | Mr. | SOA DOT, Alternate |
| Р | Poindexter | Corey | Mr. | US Army AK, Alternate |
| Α | Schmitt | Sheldon | Chief | Southeast Rep, Alternate |
| Α | Tucker | Jeff | Chief | Northern Rep, Alternate North Star Fire |
| Р | Wilson | Barry | LT | AST, DPS, Alternate |

Other Attendees

| Р | Borg | Casey | Mr. | Motorola |
|---|---------|---------|-----|-------------------------|
| Р | Dixon | Toni | Ms. | DOD Project Office |
| Р | Hoffman | Dan | Mr. | Chief, Fairbanks PD |
| Р | Ince | Chester | Mr. | Program Control Officer |
| Р | Kohler | James | Mr. | ETS Program Manager |
| Р | Quickel | Joe | Mr. | DoD Project Office |



Date: July 11, 2007

| Р | Russell | Ed | Mr. | REVL Communication |
|---|------------|--------|-----|-----------------------------------|
| Т | Schaeffers | Delmar | Mr. | Kulis ANG |
| Р | Shafer | Sherry | Ms. | OMO Document Specialist |
| Р | Smith | Del | Mr. | ALMR Operations Management Office |
| Р | Woodall | Tim | Mr. | DoD Project Manager |

II. Meeting Minutes and Action Items

| Agenda Item / Topic | Discussion | Action Items |
|--|--|---|
| Called to Order | Meeting called to order at 1330. | |
| Roll Call | Roll call was taken and quorum achieved. | |
| Minutes Approval | Minutes from June 6, 2007 were reviewed and approved. Motion made: Tod McGillivray; Seconded: Pete Murphy. Motion Carried . | |
| Review of I&R Log | Active Issues | |
| #32 – Customer Support Plan | Casey Borg briefed that the draft Help Desk portion of the CSP had been delivered to Tim Woodall for review today (11 Jul) | Tim to review the Help Desk portion and comment. Then it will be released. |
| #43 – Missing Audio | Del Smith briefed that Scott Krick was in Fairbanks with Andy Strait exploring the interference issue. There were erroneous broadcasts but they were still under research, intermittent problem. | Del to continue monitoring and wait for more complete data from Scott and Andy. |
| #44 – Implement Regional ICS zones | Joe Quickel briefed the final product produced during the ICS Zone Workshop was used during AS/NE07, and he would brief the results from the surveys later during the meeting. An After Action Review was held today on AS/NE07 and confusion continues on who ALMR is, what they provide, where the coverage is, and terminology. Also, what is the plan for areas where ALMR doesn't currently reach? | |
| #48 – EMS and Regional Support for smaller communities | Del briefed that Chester Ince is calling SE EMS and Fire agencies and assisting them with filling out the OMO Needs Assessment Questionnaire. This is still on going. The OMO staff had made a trip to Glennallen and provided community outreach to Copper River EMS and Tok EMS. Matt discussed the PSIC Grant from DMVA and the requirement for a statewide plan to tie it all together with reference to interoperability. | |
| #49 – Documentation Review Process | Joe Quickel stated he hasn't started this action yet. The products are being updated with regards to current terms. | Work with OMO on deliverables. |
| #50 - Validation | Del Smith stated Kenwood representatives were in | Del will report on how they |

| Process | state this week and testing their radios on the | perform at the end testing period |
|-----------------------|---|-----------------------------------|
| | system – going well. | and operational tests. |
| | OMO/SMO is using a previously developed | |
| | Acceptance Test Plan (ATP) and updating it to also | |
| | include roaming. He understands they will leave | |
| | some of the radios in state for further operational | |
| | testing possibly in Fairbanks. | |
| #51 – Southeast Build | Mr. Kohler stated that regarding the Southeast build | |
| Out | out there were many factors affecting it and issues | |
| Out | to be overcome. He used three factors to determine | |
| | how he was proceeding: 1) Focus on completing | |
| | the current build out – following the original design | |
| | for 90 sites; 2) Availability of funds - 07 COPS Grant | |
| | was recently submitted and funds should be | |
| | received NLT the end of the calendar year; | |
| | indications are that they are sufficient and available; | |
| | and 3) Identify where the system is currently not | |
| | working and where it needs to work. | |
| | After these are addressed, they will discuss | |
| | extension to new areas | |
| | | |
| | Mr. Woodall mentioned that there was a system | |
| | design refresh in 2005 changing the total number to | |
| | 97 sites. | |
| | Mr. Hooks asked of the current sites planned – how | |
| | many are completed and what is the timeline for | |
| | finishing the remainder of the sites. | |
| | | |
| | Mr. Kohler stated of the 97 sites: 1) 9 sites with no | |
| | funds to initiate, but the 07 COPS Grant contained | |
| | some funds to address these; 2) 16 were in various | |
| | stages of completion; 3) 12 – 18 months tentatively | |
| | to finish these; and 4) of the 9 sites, 3-4 sites | |
| | included in the COPS Grant are SE sites. | |
| | | |
| | Tim stated we are at 67 sites operational – this does | |
| | not include AWARN. | |
| | Del stated a couple of the SOA sites were only | |
| | awaiting power solutions, and frequencies conflicts | |
| | were preventing some SOA sites from becoming | |
| | fully operational. | |
| #52 – Ester Dome | Del Smith briefed that Scott Krick was in Fairbanks | Del to continue monitoring and |
| Interference | with Andy Strait working the issue. | wait for more complete data from |
| | 3 | Scott and Andy. |
| #53 – Busies | Will be briefed later by Joe Quickel | |
| | Pending Issues | |
| #2 – SATS Pricing | Not ready to provide any pricing at this time | |
| #13 – Firmware | Del Smith briefed he had received a plan and | Distribute schedule via email |

| Upgrado (CLOSED) | schodule from Mr. Dwayne Sakumete of Meterala | to UC members. |
|---------------------------------------|---|--------------------------------------|
| Upgrade (CLOSED) #42 – Emergency | schedule from Mr. Dwayne Sakumoto of Motorola Sam Albanese still to call concerning this issue. | to do members. |
| Notification | NOAA does already provide scheduled updates in | |
| Notification | | |
| #45 A 1110 | other venues. | |
| #45 – Annual UC | Del provided quick synopsis of the agenda: Day 1 | |
| Meeting | will be briefings, Day 2 is UC focused. | |
| | | |
| | Matt advised the members if they thought 2 days of | |
| | structured meetings was too much time, let OMO | |
| | know. If anyone has any particular topics they wish | |
| | to discuss, get them to Del or Sherry. | |
| Help Desk Overview | Casey Borg, System Manager | |
| | Casey discussed the purpose and function of the | 1. Distribute 2 slides (notification |
| | Help Desk. He also discussed the current software | procedures & quick reference) not |
| | utilized and its capabilities. The general overview | included in original packages. |
| | presented hours of operation, severity levels of | |
| | problems and applicable reporting times. | |
| AS/NE07 AAR Final | Joe Quickel | |
| · · · · · · · · · · · · · · · · · · · | Joe discussed the results from the AAR survey for | 1. Provide a report on the areas |
| | AS/NE07. He provided the standards of | of poor communications at the |
| | performance used. Two surveys were used: one | next meeting (per Tod |
| | was to participants only (limited) and the second | McGillivray's question). |
| | was to participants only (limited) and the second was to the planners and those conducting the | l wicdilivray's question). |
| | exercise. | |
| | exercise. | |
| | Del discussed a lack of knowledge on radio use was | |
| | still an issue. | |
| | Still all 188de. | |
| | Brad suggested some of the data may be skewed | |
| | | |
| | because one person answered for a whole region. | |
| | Pete asked if SPAWARs was here for the exercise | 2 les will get AFOTEC survey |
| | | 2. Joe will get AFOTEC survey |
| | and did they contribute to the survey (the actual | data and compare to AS/NE07 |
| | evaluation group was AFOTEC). Joe answered that | survey data. |
| | AFOTEC was here, but they didn't contribute to our | |
| | survey input because they had their own survey. | |
| | Pete requested we obtain their survey data, if | |
| | possible. | |
| Motorola Trunked | Major Matt Leveque, UC Chair | |
| User Group (MTUG) | | |
| | Matt discussed the Motorola Trunked User Group | |
| | (MTUG). The purpose of the MTUG is to allow | |
| | Motorola product users to participate in the process, | |
| | discuss technologies in use, and discuss other | |
| | trunked systems in use. First one is tentatively | |
| | scheduled in conjunction with Annual UC Meeting. | |
| | | |
| | A future meeting date is TBD. Requested invitee is | |
| | Ms. Stephanie Johnson of the Fairbanks | |
| | Emergency Communications Center (FECC) since | |

| | they utilize Motorola Gold Elites. | |
|--------------------|---|--|
| Joint Project Team | Mr. Tim Woodall, DOD Project Manager | |
| Status Update | Mr. Jim Kohler, SOA ETS Program Manager Mr. Woodall: Tim briefed a contract for a new SDA was being worked. This would look at the North Pole area and the Valley (Site Summit/Willow Creek). | |
| | A contract for Motobridge Gateway is pending and should be awarded by August. | |
| | The Wostmann contract was modified for an updated business case and a new Total Cost of Ownership (TCO). The new TCO will be focused on current technology, where as the previous TCO was for the legacy system. | |
| | The DIACAP is almost complete. 130 security controls were identified and 19 didn't meet requirements. Those are being corrected. | |
| | Matt asked how audits or changes would impact the system down the road. Tim stated ALMR is a shared system designed to the most stringent requirements to be followed by all. DOD has the most stringent requirements so any additions would be looked at with the 130 security controls. He also stated an annual review is required. | |
| | Matt asked if there were any costs associated with the annual review. Tim stated the costs for DIACAP had fallen on DOD to date and all costs should remain pretty static after all the controls are put into place. | A Well before a Particle of the Alberta |
| | Mr. Kohler: Mr. Kohler discussed the State's review of the draft Cooperative Agreement. SOA ETS has walked through the draft with all key State players. He also met with the other three partners informally and discussed the recommended SOA changes. He is confident the Cooperative Agreement is now ready for formal review and should be signed this summer. | Will bring a list showing site status for 97 refreshed sites to next meeting |
| | The Service Level Agreement, System Description, Membership Agreement, etc., should all follow shortly thereafter for approval. | |
| | He is dealing with a range of issues internally (i.e. different pots of money to cover different ALMR issues). There are many processes and procedures | |

| | to follow to complete the ALMR system, complicated by the issue of different funding and procedures for the SATS system. | |
|--|--|--|
| | He will be meeting with Mr. John Madden, DMVA, next week to discuss the PSIC Grant as to what is to be funded. | |
| | Statewide interoperability is still a critical element pending and he will try to bring some muscle to the effort in the near future | |
| | Thanked Brad Johnson for allowing him to attend the Northern Regional UC meeting on Aug 8. | |
| Operations Management Office Status Update | Del Smith | |
| Status Update | Del Smith introduced the OMO Staff (Del, Rich Leber, Chester, and Sherry) effective as of July 1. | |
| | Anyone having any issues for the UC should bring them to Sherry or him. | |
| | If anyone has contact updates for your area POCs, please send them to Casey. Can also contact the Help Desk. | |
| | Flash upgrades are underway and being monitored. | |
| | Transportable North is currently in North Pole providing coverage assistance – 12,500 voice transmissions to date. Data versus voice calls were discussed and whether or not they would cause a system busy (data calls are placed in a queue during voice calls and will continue once the frequency is available). Friday is the last day for its deployment under the current Task Order; however, Russ Ackerman has requested additional use. Mayor Whitaker had stated they will provide commercial power to continue its use. It is being assessed whether a site should be installed at North Pole. | |
| | The current issue of frequency conflicts is an SOA issue and will be solved when the state migrates off the wide band channels. Del will discuss with Jim Kohler. Hopefully a course of action will be identified by the part scheduled meeting. | |
| | by the next scheduled meeting. | Del Smith will obtain and |
| | The training video on the Transportable System setup is complete. Copies can be requested | distribute copies of the DVD to UC members who requested |

| | through OMO. | them. |
|--------------|---|---|
| | | |
| | Del discussed the ALMR Functional Organization | |
| | chart and how different teams and sections interoperate, as well as how we relate to the SOA | |
| | with regards to ALMR. | |
| | marrogardo to / E.m. ti | |
| | Dell pointed out the inclusion of the Narrow-band | |
| | Mandate Primer. Matt noted that the primer was | |
| | good information but we don't want to perpetuate the sky is falling and the FCC will come in and take | |
| | our radios away in 2012 if we are not migrated. Del | |
| | noted the current date for cutover is still December | |
| | 31, 2012. Parts and replacements for many of the | |
| | older systems are no longer available and agencies | |
| | should not wait until then to consider switching over. He clarified that no one would be turned off and left | |
| | behind. Brad noted that many agencies are still | |
| | operating wideband on newer conventional | |
| | equipment and will only need to reprogram and re- | |
| | license their equipment to be compliant. | |
| | Del introduced the newsletter. The first issue of the | |
| | ALMR Insider newsletter is final and will be emailed | |
| | to UC members on Friday. Additional copies will be | |
| | printed and mailed next week to the general public. If you have any particular items of interest (articles, | |
| | etc.) you wish to see in the newsletter, please let the | |
| | OMO know. | |
| | Ms. Toni Dixon was congratulated on recently | |
| | passing the Program Management Professional | |
| | exam and receiving her certification. | |
| Next meeting | The meeting scheduled for August 1 will be kept as | 1. Conflicts for any scheduled |
| | scheduled. The September 5 meeting will be cancelled due to the Annual UC Meeting on 18 & 19 | meetings through the end of the year should be brought to the |
| | September. | August meeting. |
| New Business | Mr. Hooks asked if during the MTUG or the Annual | Requested Mr. Hooks provide |
| | UC Meeting the location of the sites could be | these discussions as topics of |
| | discussed and why the locations were chosen. | interest at the Annual UC |
| | Also, the economic status of the sites (reference funds for maintenance, etc.) | Meeting. |
| Adjourn | Motion made to adjourn the meeting by Ocie. | |
| • | Seconded by Brad. Motion carried. | |
| | Mosting was adjourned at 1507 | |
| | Meeting was adjourned at 1527. | |