



Active Issues		Research / Approval		Title	Description	Status / Actions	Opened	Targeted / Closed
32	Leveque	Gross	UC	Customer Support Plan	Motorola Customer Support Plan	Update 12/5/2007: The Customer Support Plan draft was reviewed by Mr Woodall and changes were requested. The updated version was returned to Mr. Woodall for further review. The OMO CSP was approved and has been submitted to the UC Document Review committee. The SMO CSP required further revision.	4-Oct-06	31-Oct-07
43	Johnson	Del Smith	UC	Missing Audio	Chief Johnson reported missing audio problems in Fairbanks and with MATCOM.	Update 12/5/2007: 74 loaner radios were provided for use in Fairbanks. Radios were all returned to the National Guard. Brad Johnson/OMO to provide results of side-by-side testing once complete.	1-Nov-06	30-Nov-07
56								
Issues closed at or since the last meeting								
44	Johnson	ALMR	UC	Implement Regional ICS Zones	At the ICS Zone Workshop on December 14, 2006, the ICS zone was redefined into a State zone and 6 regional zones.	Update 11/7/07 UC discussed this at the Annual UC meeting and recommended individual agencies should create translation card showing the conversion table. As radios come in for maintenance, etc., they should be reprogrammed at that time to comply. An article will be published in the October edition of the ALMR Insider Newsletter. The OMO produced reference cards for ICS Zones. This item is complete and it will be closed per recommendation and concurrence of the User Council.	6-Dec-06	31-Oct-07
48	Hull	Del Smith	UC	EMS and Regional Support for smaller communities	Smaller communities need assistance with technical analysis and grants writing	Update 11/7/07: The OMO is finalizing customer needs assessments from SE agencies. OMO has contacted 19 of the 30 organizations to determine their needs. All agencies were contacted that had contact information available. This item is complete and it will be closed per recommendation and concurrence of the User Council.	7-Mar-07	7-Nov-07
49	Quickel	Del Smith	UC	Documentation Review Process	Documentation Review Subcommittees will be formed to review ALMR documentation	Update 11/7/2007: OMO posted the first set documents to the Sharepoint server. A decision was made at the Annual UC meeting that future reviews would be scheduled on a specific day/time via telecom. This item is complete and it will be closed per recommendation and concurrence of the User Council.	7-Mar-07	7-Nov-07
50	Leveque	Del Smith	UC	Validation Process for Radios	User Council members want to research a process that validates equipment prior to its addition to the System.	Update 11/7/2007: Kenwood ATP is complete. There were a few issues noted with the radios - no OTAR or interconnect available. Neither is required to operate on ALMR. Additional testing is still in progress. The System Manager provided details of the testing and the final reports were provided to the UC at this meeting. This item is complete and it will be closed per recommendation and concurrence of the User Council.	2-May-07	7-Nov-07
52	Johnson	Woodall	UC	Ester Dome Interference	There is an unidentified, sporadic transmission affecting Ester Dome.	Update 11/7/2007: The determined source of interference to the ALMR Ester Dome receive frequency antenna was a bad transmitter at Sourdough Fuel. The FCC was to send a letter to them directing they shut it down. OMO waiting receipt of a copy of the letter. Mr. Woodall confirmed he received notice from the FCC that the issues had been resolved. This item is complete and it will be closed per recommendation and concurrence of the User Council.	6-Jun-07	7-Nov-07
55	EC	Smith	UC	Training	UC and OMO to identify and implement training programs for other than day-to-day users.	Update 11/7/2007: OMO to work with the 5 Star Team to develop training for other than day-to-day users. DOD has executed a support contract with 5 Star who will address a training process for these users. The UC will receive a briefing on it. This item is complete and it will be closed per recommendation and concurrence of the User Council.	4-Oct-07	1-Mar-08
Pending Issues								
2	UC	Callahan	UC	SATS Pricing	Dr. Jones to provide SATS pricing to the User Council.	Update 8/1/2007 Mr. Jim Kohler stated this is due at the end of September - driven by FY09 budget submission. <Pending>	7-Jun-06	30-Sep-07

ALMR information contained in this document is "Sensitive But Unclassified" and "For Official Use Only" in accordance with DoD Directives 5200.1 and 5400.7 and may be exempt from mandatory release to the public under the Freedom of Information Act (FOIA). This document may be LAW ENFORCEMENT SENSITIVE and is a CONFIDENTIAL RECORD per Alaska Statute 40.25.120 (a) (6) F, & G.