



**ALMR User Council  
Active Issues and Risks Log  
as of 24 August 2006**

Active Issues									
No.	Initiated	Research	Approval	Title	Description	Status / Actions	Opened	Targeted / Closed	
13	UC	Motorola System Management	UC	Firmware Upgrade	Motorola to provide a plan/process to upgrade the radios.	Mr. Woodall reported that Motorola sent the software to DoD. The ALMR System Manager is developing a process to execute the Service Release Notes (SRN) and provide a test plan. Motorola can execute the fix, at no cost to the agencies, or, if the agency has a radio shop, staff can execute the fix. EF Johnson has stated their radios are not affected by this problem.	7-Jun-06	31-Aug-06	
14	UC	Quickel Dixon	UC	Vendor Help Desk and User Groups	Invite Motorola and EF Johnson representatives to a future User Council meeting to present information regarding Help Desk services and User Groups.	Mr. Quickel to connect with EF Johnson at the APCO Conference. Ms. Dixon to connect with the local rep.	7-Jun-06	31-Aug-06	
16	UC	Leveque	UC	AST Encryption & Other First Responders	MAJ. Leveque to discuss encryption keys with Chiefs Tucker and Johnson.	Issues remain. Work is progressing on possible options.	7-Jun-06	31-Aug-06	
20	Jones	UC	UC	In-building Analysis	Other buildings in Alaska need in-building analyses.	User Council members will develop a list of buildings that should be tested and e-mail them to Karen Felts as soon as possible. Dr. Jones will include these buildings in a request to the State Legislature for funds for in-building analysis.	2-Aug-06	30-Sep-06	
21	Johnson	Quickel Dixon	UC	Talk Group ID Fix	Chief Brad Johnson has incorrect talk groups selected on his radios.	Mr. Borg will work with Chief Johnson to resolve this issue.	2-Aug-06	30-Sep-06	
22	Freed	Woodall	UC	Portion of Costs	MSgt Freed needs a copy of his portion of the current costs of the System	Mr. Woodall to send this information to MSgt Freed.	2-Aug-06	30-Sep-06	
23	UC	Fisher	UC	Additions to UC Website	a. NIMS, ICS and COML core competencies information will be available. b. A TICP site has been added to the UC website.	a. Mr. Fisher to add these documents to the UC Website as they become available. b. Mr. Quickel will ensure the UC has access to the TICP website and manage the TICP data as it becomes available.	2-Aug-06	30-Sep-06	
24	UC	Five Star	UC	Endorsement Letter	Five Star would appreciate letters of endorsement from User Council Members	Five Star to provide a sample endorsement letter for circulation to User Council Members.	2-Aug-06	30-Sep-06	
25	Johnson	Quickel Dixon	UC	Executive Council Meeting 8/10/06	MAJ Leveque will be out of town for the EC meeting.	Chief Johnson and Mr. Quickel to discuss SLA presentation for the Executive Council Meeting <Closed>	2-Aug-06	30-Sep-06	
26	Woodall	Dixon	UC	New User Process	A New User Process should be published on the UC website	Ms. Dixon to complete New User Process, procedure and forms and submit for UC approval.	2-Aug-06	30-Sep-06	
27	Leveque	Dixon	UC	User Council Charter	User Council Charter requires review	Ms. Dixon to send out Charter and instructions mid-August for review and suggested changes. Changes will be discussed at 9/6/06 UC Meeting.	2-Aug-06	30-Sep-06	
28	Leveque	Leveque	UC	User Council Representation	Mr. Horn from Alaska RR requested notification of UC meetings.	MAJ Leveque to contact Mr. Horn and share UC organization and identify Bryan Fisher as his representative on the Council.	2-Aug-06	30-Sep-06	
29	Johnson	Leveque	UC	Agency concerns	Chief Johnson is concerned that three agencies in his region are still waiting to be added to the System	MAJ Leveque will contact those agencies and determine next steps.	2-Aug-06	30-Sep-06	
30	Fronterhouse	Leveque	UC	Status of DOI Membership	Department of the Interior may join ALMR	Ms. Fronterhouse and MAJ Leveque to discuss further off-line.	2-Aug-06	30-Sep-06	
31	Woodall	Quickel Dixon	UC	Transportable Demo	The Transportable Demo will be the week of September 18th.	Any agencies wishing to bring some radios to the site and test the Transportable are encourage to do so. Contact Joe Quickel if interested,	2-Aug-06	30-Sep-06	
Issues closed at or since the last meeting									
5	UC	Erickson	UC	AML Outreach	Mr. Erickson to provide contact information to AML membership.	See below. <Closed>	7-Jun-06	2-Aug-06	



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10	UC	Leveque	UC	Mr. Erickson Contact Info	MAJ Leveque to speak with Messrs. Moates and Schmitt and provide contact information for Mr. Erickson.	Major Leveque spoke with Chief Schmitt (Sitka) and will contact Chief Moates (Nome) in the normal course of business. <b>&lt;Closed&gt;</b>	7-Jun-06	31-Aug-06
12	UC	Leveque, Erickson	UC	Outreach	MAJ Leveque and Mr. Erickson to work together to plan an e-mail effort that targets outreach issues.	Mr. Erickson and Ms. Handyside can only pursue Outreach on a limited as needed basis. MOA lacks the funds needed to support an outreach effort. <b>&lt;Closed&gt;</b>	7-Jun-06	2-Aug-06
11	UC	Quickel	UC	Feature Set Bulletin	Mr. Quickel to get suggested feature set information to Mr. Fisher for posting on the UC Website.	Mr. Quickel posted the information on the ALMR website ( <a href="http://www.ak-prepared.com/almr/user_council.htm">http://www.ak-prepared.com/almr/user_council.htm</a> ). <b>&lt;Closed&gt;</b>	7-Jun-06	14-Jul-06
15	UC	Dixon	UC	Customer Support Plan (Motorola)	Invite Dave Gross from Motorola to present the Customer Support Plan (CSP) to the UC.	Ms. Dixon invited Mr. Gross to the October 4 User Council Meeting. <b>&lt;Closed&gt;</b>	7-Jun-06	3-Aug-06
17	UC	Quickel		Chena Hot Springs Coverage	a. Mr. Quickell to determine if a gateway solution has already been developed for Chena Hot Springs and get back to Mr. Ackerman and Chief Johnson.	No motorbridge is planned. The Borough has installed a conventional system. <b>&lt;Closed&gt;</b>	7-Jun-06	14-Jul-06
19	UC	Jones	UC	SOA Plan for Future Inbuilding Requests	The User Council asked if the State of Alaska intends to conduct in-building coverage analysis of key buildings in the future, e.g., hospitals, schools, etc.).	Dr. Jones reported that there is no State budget money available for in-building analysis in the 2006 budget. The State will team with the Alaska Municipal League and request funding from the legislature. <b>&lt;Closed&gt;</b>	7-Jun-06	2-Aug-06
7	UC	Stout	UC	Change Notifications	Operations to ensure that the contact information for agencies is current. This will ensure proper communication in the event of an outage. .	The vendor has established an on-line file of site profiles and updates information as it is received. This item represents an on-going administrative function and is closed. A "Site Profile Information Management Process" has been added to the Operations Process Matrix. <b>&lt;Closed&gt;</b>	7-Jun-06	2-Aug-06
<b>Pending Issues</b>								
2	UC	Jones	UC	SATS Pricing	Dr. Jones to provide SATS pricing to the User Council.	The State has determined that the ALMR portion of SATS support is 16.3%. Yet to be determined is the actual dollar amount 16.3% represents. This has been delayed due to year end budget issues with the State. For ALMR planning purposes, \$350K will be used as the ALMR share. This item is moved to pending until the actual number is provided.	7-Jun-06	<b>31-Jul-06</b>

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