

Date: June 7, 2023

### 1. Attendance.

| P = Present | T = Via Telephone | E = Excused | U = Unexcused | N/A = Not required |
|-------------|-------------------|-------------|---------------|--------------------|
|             |                   |             |               |                    |

### **User Council Members**

|     | Primary         |       |              |  |
|-----|-----------------|-------|--------------|--|
| N/A | Atkinson        | Ross  | Mr.          | Federal Non-DOD DOI, BLM-Alaska Fire Service         |
| Т   | Berrian         | Keith | Deputy Chief | Municipalities North, Chena Goldstream Fire & Rescue |
| Т   | Cole            | Henry | Mr.          | SOA DOT  |
| Т   | Goggia-Cockrell | Tammy | Ms.          | Municipalities Central, Vice Chair                   |
|     | VACANT          |       |              | DOD US Army - Alaska                                 |
|     | VACANT          |       |              | DOD USAF, Joint Base Elmendorf-Richardson            |
| Т   | Kalwara         | Erann | Ms.          | Municipalities Southeast                             |
| N/A | Kroona          | Jon   | Mr.          | Federal Non-DOD DOJ, FBI                             |
| N/A | Nelson          | James | Officer      | Federal Non-DOD All Others, US Forest Service        |
| Т   | Martin          | Chris | Mr.          | DOD USAF, Eielson AFB                                |
| Τ   | Rockwell        | John  | Mr.          | SOA DPS, Chair                                       |
|     | VACANT          |       |              | SOA All Others, DNR Forestry                         |

|     | Alternate |             |                 |  |
|-----|-----------|-------------|-----------------|--|
| N/A | Acone     | Abigail     | SrA             | DOD USAF, JBER                                   |
| Т   | Brown     | David       | Mr.             | Fed Non-DOD DOJ, FBI                             |
| Т   | Carter    | Bobby       | Mr.             | Federal Non-DOD All Others, TSA                  |
| Т   | Clendenin | John        | Mr.             | SOA DOT  |
| Т   | De Hart   | Kaitlyn     | A1C             | DOD USAF, JBER                                   |
| Т   | Edwards   | Karl        | Mr.             | DHS, SOA All Others                              |
| Е   | Endres    | Benjamin    | Lieutenant      | SOA DPS  |
| Т   | Green     | Kyle        | Fire<br>Marshal | Municipalities North, University Fire Department |
| Т   | Goodman   | Jim         | Mr.             | Municipalities Central, MatSu Borough            |
| N/A | Maley     | Christopher | TSgt            | DOD USAF, Eielson AFB                            |
| Е   | Nelsen    | Scott       | Mr.             | SOA All Others, DMVA                             |
|     |           |             |                 | Federal Non-DOD DOI, US Fish and Wildlife        |
| Т   | Redington | Robert      | Mr.             | Service  |
| N/A | Scott     | Heath       | Chief           | Municipalities Southeast, Haines Borough PD      |
| Ε   | Williams  | Rick        | Mr.             | DOD, US Army - Alaska                            |

### **Supporting Staff and Guests:**

| -  - |            |          |     |                    |
|------|------------|----------|-----|--------------------|
| Т    | Bath       | Michael  | Mr. | BK Technologies    |
| Р    | Fahnestock | Nik      | Mr. | System Manager     |
|      |            |          |     | BK Technologies    |
| Т    | Flores     | Mickey   | Mr. |                    |
| Р    | Fussey     | Paul     | Mr. | Operations Manager |
| Т    | Haas       | Zack     | Mr. | Motorola Solutions |
| Т    | LaForest   | Jeremiah | Mr. | BK Technologies    |
| Р    | Noel       | Steve    | Mr. | DHS CISA           |
| Р    | Reed       | Dave     | Mr. | Security Manager   |



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| Т | Reiter  | Simon   | MSG | US Army Alaska           |
|---|---------|---------|-----|--------------------------|
| Р | Richter | Bruce   | Mr. | DHS CISA                 |
| Т | Rogell  | Pete    | Mr. | BK Technologies          |
| Т | Shafer  | Sherry  | Ms. | ALMR Document Specialist |
| Р | Stormo  | Scott   | Mr. | ALMR/ASPCS Manager       |
| Т | Thometz | Tim     | Mr. | Icom America             |
| Т | Ulrich  | Naomi   | Ms. | Motorola Solutions       |
| Р | Woodall | Timothy | Mr. | ALCOM J6 PM/COR          |

### 2. Meeting Minutes and Action Items.

| Agenda Item  | Discussion   | Action Items<br>Assigned |
|--|--|--------------------------|
| Call to Order                                      | Mr. John Rockwell called the meeting to order at 1:32 p.m.   |                          |
| Roll Call  | Roll call was taken, and a quorum of User Council (UC) members was in attendance for the meeting.  Mr. Tim Woodall, Ms. Erann Kalwara, and Mr. John Clendenin joined the call after roll had been read.  |                          |
| Introduction of<br>Guests/Special<br>Announcements | A team from BK Technologies was in attendance to provide a presentation after the close of the regular business meeting.   |                          |
| Previous Meeting<br>Minutes                        | John asked if everyone had an opportunity to review the May meeting minutes and asked if they had any changes. There were no responses and John offered a motion to approve the meeting minutes.  Motion: Approve the May 3 User Council meeting minutes.  Motion: Mr. John Rockwell Second: Mr. Henry Cole  There were no objections or further discussion. The motion passed.  |                          |
| Issues & Risks Log                                 | Updates  | Action Items Assigned    |
|  | John asked Ms. Sherry Shafer if there were any changes to the Issues and Risks Log.  Sherry stated she did add a note to UC87 on the primary SOA-All other position which is vacant. She advised it has been unfilled for a year now, so that's probably something that the Council needs to address, whether they want to leave that position in DOF or find another state agency. Sherry briefed the two highlighted items under the active operational issues were added from the last meeting. |                          |



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John asked if the first issue was something that should be moved under existing business or new business.

Sherry responded it was something she just wanted to bring up, but it's not something that has to be addressed at this

meeting, but it is something that does need to be resolved.

John asked Mr. Scott Stormo if he would check with Mr. Nate Skinner and ask him to put some thoughts to it and work with DNR to see if there is another person and make a recommendation by the next meeting and Scott responded he could do that.

John asked Scott if he had any updates to those items regarding the power lines that failed at Heney Range or Saddle Mountain

Scott briefed for Heney Range they don't know what parts are wrong with it, but there was a lot of snow movement on the mountain when it went out, the line is probably broken somewhere. He added they wouldn't know until the snow has completely melted, but they are getting power from somebody else up at the top of the mountain who they have an old relationship where they had shared power between our power lines at one time, so luckily, they were able to just cut over to their commercial power and keep that site running.

Scott stated the Saddle Mountain power issue was the one that was going to take 176 weeks to order the parts, but they got lucky through one of many partnerships they have with other people they work with. He advised they asked one of partners who supplies the electric to some of the sites if there was any chance they had a transformer that would work. Scott noted it turned out they had a very old transformer they had no use for which had been on the shelves for about 12 years, so they were able to give it to the State who shipped it down to Juneau. He briefed they have issued a purchase order to the electric companies down there to install that transformer in the next week or two, and hopefully that will fix the power line down there. Scott added they are still running on generator, and it's been running nonstop ever since.

Fire Marshal Kyle Green stated he wanted to check in on the Birch Hill situation, if there was an update or he could wait for that if it's going to come up under the DOD updates and John responded that it would probably come up under DOD updates and if not, please ask at that time.

Issues closed at, or since, last meeting

N/A



| Action Items                                 | Review  | Resolution            |
|--|---|-----------------------|
|  | John asked Sherry to provide the update for the Action Items and she stated there was one item that was a carryover and that was the request for Genesis program reports, but the software couldn't support the request, so that was taken back to Genesis to see if they could develop an algorithm. Sherry added that item is now closed and the second one was Scott had requested the two new items be added to the Issues and Risks Log, which was completed, and that item is also closed.  |                       |
| Operations Management Office                 | Mr. Paul Fussey, Operations Manager   | Action Items Assigned |
| Training                                     | 1. Mr. Paul Fussey briefed Mr. Dan Nelson had come up earlier this week and they had talked about the videos that are going out and the different trainings that were being set up. He noted the new videos that are on the training web page were about how ALMR is funded and trunking basics because there have been a lot of questions in the past on how trunking works. Paul continued there were also two newer videos on using interoperability zones and he would also recommend people watch the video called Items to Consider when Purchasing Radios because there have been a lot of entities that are purchasing radios and asking what they need on the radio, like P25 and TDMA. He stated that they need to make sure the radio is TDMA capable, but also if it's a TDMA capable radio, make sure it comes with TDMA installed that way they don't have to go back and do a flash upgrade on it.  Paul advised that the OMO is also looking at in the next month or so, putting out another Town Hall video and that |                       |
| Outreach                                     | one is being worked on right now.  2. Paul reported he was very busy as usual with the outreach and talking of entities. He noted on May 4, he did a presentation at Alaska Fire Chiefs Association, on May 18, he did a presentation at the Alaska Association of Chiefs of Police meeting, and he is always continuing to reach out to different agencies by phone and checking on them to see if they have any concerns. Paul stated he had also recently  |                       |
| May Document<br>Reviews<br>May System Metric | had conversations with the fire department down in Seward and Cooper Landing area regarding radio transmission and tower work.  3. Paul advised there were no document reviews in the month of May and the OMO was working on June reviews right now.  4. Paul stated individual calls, we're down just a little bit at 1.6 million, which is a little bit lower than last year, but still  |                       |



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and once again just a little bit lower than last year; however, extremely busy with the system.

Paul briefed there were1,183 busies which is a spike in there, but he emphasized that Motorola is doing upgrades and PMIs are in full swing and Nik and his team and the State techs are also out and about doing a lot of work with the towers. He stated, because of that, we are getting more busies right now. Paul noted looking at the sites below three nines, there are a lot of PMIs and a lot of upgrade work on the system with Motorola, as well as replacing braces and brackets, doing antennas, doing router upgrades, and installing Juniper routers.

John stated Kyle brought up the outage at Birch Hill and it was listed for a PMI with the sites below three nines and asked Paul if he had the date for that.

Paul noted Kyle had mentioned May 16, and he was checking with Nik to see if he knew if anything particular had happened.

Kyle briefed it was approximately 12:45 to 1:15 that it went into site trunking mode, and he had contacted the ALMR Help Desk, and I was the one that alerted them to the outage, but I didn't hear back about what the issue might have. He noted they were slated for some windy weather, but that wasn't occurring at that time, so he was just curious if we have any idea of what that was and if it has any relationship to the last outage from last year.

Paul advised the PMI was done on the 10th, so he would have to get back with Kyle regarding what caused the outage.

5. Paul announced the Motorola team was there at the master site now working on upgrades to the system in anticipation of TDMA and they're going to have teams around the state all this summer putting in antennas and doing upgrades.

Paul advised that tomorrow, June 8, is the FEMA Region 10 RECCWG meeting and it was going to be downtown. He added Mr. Richter and Mr. Noel were there at the meeting listening but will be speaking at the meeting tomorrow.

Paul briefed the Black Rapids tower had a couple of loose bolts that had now been remedied.

Paul cautioned recently in the paper and on the news, there's been a quite a bit of talk about foreign nationals in Alaska, so as it goes forward through the summer, be

Other



|   | observant and keep an eye on anything that might be happening.   |                          |
|---|--|--------------------------|
| System<br>Management Office                     | Mr. Nik Fahnestock, System Manager   | Action Items<br>Assigned |
| Upcoming Periodic<br>Maintenance<br>Inspections | Mr. Nik Fahnestock stated Hope, Cooper Mountain, and Silvertip were scheduled for PMIs at the beginning of next week, give or take weather and all of the conditions are going on.   |                          |
| Radio Purchases                                 | 2. John asked for agencies wanting to buy radios, who would be the best person for them to call, would that be the ALMR Help Desk so they could get them in touch with the right person? He stated for any State of Alaska entity, it's the APSCS group and Mr. Stormo, but if they are not a State of Alaska entity and they are getting ready to purchase some radios or equipment what would he recommend?  |                          |
|   | Nik responded he would definitely recommend calling the Help Desk. He noted, at a bare minimum, they could at least point an agency in the right way and let them know about some of the features that are mandatory and others that are optional, suggested, recommended types of feature sets.   |                          |
| State of Alaska                                 | Mr. Scott Stormo   | Action Items Assigned    |
| Vendors   | 1. Mr. Scott Stormo expanded just to add a little bit more to that part advising most of the vendors that are selling radios in Alaska should have a relationship with our Help Desk, as well. He noted anybody trying to buy radios and then they want to make sure their vendors are bouncing the proposal through or coordinating over here, call the Help Desk just to make sure they are selling you everything that they should.   | <b>U</b>                 |
| Preventive<br>Maintenance                       | 2. Scott stated once again we are kind of in summer in Alaska, so we are all over the place, trying to hit all the sites and do the preventative maintenance in the few months of reasonable weather we have to get it done, so I thank you for patience as there will be multiple notices and outages from the Help Desk.   |                          |
|   | Scott noted the things that are being done over the summer, not only due to the Motorola upgrade projects but to everything that happens with all the other equipment to include the microwave, the routers, battery plants being changed, and power stuff being changed at the sites. He briefed there are a lot of different efforts going on and they don't all happen at the same time, so it generates short times of outages that are kind of done as far as they can be planned, but it is oftentimes when somebody makes it to the site so they may not always able to give a lot of notice. |                          |



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#### **Smart Connect**

3. Scott briefed Smart Connect was installed this week and they saw it working, but they don't have FedRamp approval, so it basically just got unplugged right after we were done proving that it was working. He added once FedRamp is approved, hopefully agencies will be able to start using Smart Connect and APEX Next type radios to expand coverage into areas where we don't have ALMR coverage and that can include some in building places where maybe you got good cell coverage, but you don't have good radio coverage or more parts of rural Alaska where we don't have radio coverage. Scott stated it appears to work fine and the people who were putting it in have done four or five of these projects in the past few months and they said that everybody seems to be pretty happy with the product and it seems like something to be excited about.

John stated he appreciated the update and to clarify, Scott mentioned that it could be like, for example, in building coverage. He explained that there's an issue up in Fairbanks with the court building and was asked to look into it and one of the questions that was asked was is everybody on a certain carrier, you know whether it's FirstNet or GCI or what have you, is Smart Connect limited to a certain vendor or network?

Scott advised that either a FirstNet SIM or Verizon for the moment are the only two that he is aware of that are certified on it right now. He stated it was only his opinion on it, but he didn't think the best use case for it is necessarily in-building coverage, unless you are a small group of people that are in that building, for example, a trooper post in Nenana that doesn't have portable coverage inside the building could use Smart Connect so their portables work inside the building. Scott added in a more populated area where you needed a big response at a mall or something like that, if you pick the local fire department to have it and if the police showed up, none of them would have the equipment and it wouldn't do them any good and it wouldn't work in a bigger response like that. He stated he thought if it's a smaller scenario like maybe i'm a Fire Chief or a Police Chief and maybe I have AT&T coverage at my house already, then maybe that radio would solve that problem for a place like rural Alaska where there is no ALMR, but there is FirstNet, then those radios could potentially work for those people out there to have them tied back into dispatch services.

### **FedRamp Approval**

4. John asked Scott if there were any updates as far as where we are in that process.

Scott explained they were not able to get any information on whether the approval was happening anytime soon, but it



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|                              | seemed like all the hard parts were done, but the final approval has not come yet. He stated he thought it had been through all the technical evaluation and recommendation part, and it was at the high-level people approving and signing off on it. Scott briefed that he didn't really know the FedRamp process, but he thought that's where it's at and the feeling was the technical part of it was the hard, complicated part, and that we had gotten through all those wickets. He advised they had asked but they probably aren't the right people to ask, and it seems a little inappropriate to be pushing the other agency who's doing it, since we don't have anything to do with them, so I think we're kind of stuck in the waiting part of the process.   |                                       |
| Department of Defense        | Mr. Timothy Woodall   | Action Items Assigned                 |
| Black Rapids Tower           | 1. Mr. Timothy Woodall thanked MSG Reiter for taking care of the Black Rapids tower issue last week. MSG Simon Reiter stated he had done a quick fix on the tower, but they would be going back next week.  |                                       |
| TDMA Licenses                | 2. Mr. Woodall briefed the State has submitted their licensing through APCO for TDMA operation and the DOD was doing its mobile license pairs of the fixed-infrastructure side of the house with the FCC, so that's going forward, and he suspected within 90 to 120 days, conservatively, that they should have the licenses indicating the ability to operate on TDMA.  |                                       |
| Foreign Actors               | 3. Mr. Woodall stated, as Paul had alluded to, there are some, at the unclassified level, foreign characters/foreign actors around and the DOD alerted Mr. Reed to take steps, both on the classified and unclassified side, to secure our system and to look at the system from a cyber protection perspective, and they will keep monitoring that as we go along.   |                                       |
| Lifecycle<br>Management Plan | 4. Mr. Woodall advised the council both he and Scott have asked Motorola to put together a lifecycle management plan in terms of a cost breakdown structure so they can appropriately forecast and budget for cost. He added he had met with the Federal side of the house, and they discussed that in a little bit more in detail as they need to begin the process of seeking funding for the next upgrade, which is right around the corner. Mr. Woodall explained he would be getting information to the DOD agencies on system costs, hopefully by the end of June time frame to be able to start the process of having the agencies seek funding that would be required for the next five to ten years. He added they were hoping to get out in front of the game, and as soon as he gets that information, he'll get it out. |                                       |



| Birch Hill Outage              | 5. MSG Reiter noted the outage at the Birch Hill site on May 16 coincided with the power issue they are still having up there, and they had the new batteries put into the UPS. He added they still have to get the MC rectifier squared away and will have to bring a contractor up from the lower 48 costing about \$5K just to use their proprietary software to reprogram the thing, then they should have both UPS up and running. MSG Reiter noted, once he gets that person up here to get that battery bank system operational and then will kill two birds with one stone. |                          |
|--------------------------------|---|--------------------------|
|                                | Rapids, he did a quick fix on it and was going back down there Tuesday next week to take a look at it again and then he had to figure out who actually owns the system because there had been a big finger pointing competition in the Army of who actually owns the property and of course, nobody wants to admit ownership, but he will provide an update once he goes back down there next week and will get more pictures.  |                          |
| User Council<br>Representative |   | Action Items<br>Assigned |
| Reports                        |   |                          |
| SOA DOT                        | 1. Mr. Henry Cole stated in the State's budget they got \$1.7M for DOT replacing ALMR radio equipment, so at some point when he had some free time, which in the summer is very rare, he would begin assembling a project and they also have fiscal years 25 and 26, proposing an additional \$1.7M each. So hopefully we can get our entire inventory replaced and upgraded within the next couple of years. NOTE: After the conclusion of the meeting Mr. Cole advised the \$1.7M had not been approved for FY24.   |                          |
| SOA DPS                        | 2. John reported he had no updates.   |                          |
| SOA All Others                 | 3. There were no updates from the representative.   |                          |
| DOD Eielson                    | Mr. Chris Martin stated he had nothing.   |                          |
| US Army<br>Installations       | MSG Reiter noted he had provided his update earlier.  |                          |
| DOD JBER                       | 3. There was no response from the representative.   |                          |
| Federal Non-DOD<br>DOJ         | Mr. David Brown stated he had nothing.  |                          |
| Federal Non-DOD<br>DOI         | 2. There was no response from the representative.   |                          |
| Federal Non-DOD<br>All Others  | 3. There was no response from the representative.   |                          |
| Munis-North                    | 1. Kyle thanked MSG Reiter for the update regarding the outage but had nothing else.  |                          |



|                            |   | T            |
|----------------------------|---|--------------|
| Munis-Central  Munis-SE    | 2. Ms. Tammy Goggia-Cockrell stated she just wanted to share with the group new technology they were in the process of implementing, which was real-time video streaming in our center. She advised that she believed they were the first to deploy this in Alaska, although it's been available for the last few years and used across the nation and other states. Tammy briefed it allows our public-safety dispatchers to view live-streaming from 9-1-1 callers as well as they don't have to be on 9-1-1, and they are sent a link and with caller's consent, they would get a live-stream link via text from a dispatcher, enabling them to activate live video or upload photos or text. She noted the dispatch center has used it on a very limited basis in the last few weeks and primarily for law enforcement, so she is still wrapping her brain around all the situations that they are going to use it in the future, but it was really blowing her mind in a great way. Tammy stated she is really excited about this new technology and will continue to share any success stories that we have with the group and others. If someone has questions or wants more information, feel free to reach out to her.  John noted he was really interested in the policies and procedures that they craft around this new technology, and he is sure it will help other dispatch centers as they too move to this NextGen philosophy of text video. |              |
| New Business               | 3. There was no response from the representative.  Discussion   | Action Items |
| New Dusiness               | Discussion  | Assigned     |
| Cyber Awareness<br>Webinar | 1. John asked Mr. Bruce Richter if he could address the group on some of the things that's going on with CISA.  Bruce first thanked Sherry and Paul for helping get the word out on the website about a couple of things that have been happening. He stated they had a pretty successful cyber threat awareness webinar targeted towards public safety agencies and particularly 9-1-1 centers last week, and he was still trying to track down the slides for Tammy to share. The essential message was this is a real, ongoing threat and within the last month of May, Dallas Texas police, San Bernardino County Sheriffs in California, and closer to home, in Curry County, Oregon, were all hit by the Royal Ransomware, and it was devastating. Bruce explained for Curry County, Oregon, it spread from their Sheriff's Department dispatch to the other systems in the county and they're still trying to recover from that. He noted prevention and awareness is the best strategy at the moment and one  |              |



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link inside of it, don't click on that link and get rid of the email.

# **SAFECOM National Survey**

2. Bruce briefed that they turned around the same week that we did the Ransomware Threat awareness webinar and launched a nationwide effort called the SAFECOM National Survey (SNS) via email with a link inside to click on and did it right before a three-day holiday weekend and perhaps it was not the best way to do that, so they are regrouping.

Bruce explained the SNS, which is every five years, is real and they are trying to get every public safety agency, whether it's fire, EMS, police, law enforcement, emergency management, to give us response to that survey. He clarified they don't need 30 firefighters in the same agency to respond but what they are really looking for is one survey response from each agency, so what they have been sending out are unique links for that agency that allows them to take the survey which takes about 30 minutes to complete in total. Bruce noted if you don't have 30 uninterrupted minutes, you can walk away from it and come back to it later and the software they are using is powerful enough that another person that does know that answer but isn't available right now, can collaborate on it and complete the survey that way.

Bruce stated he would again ask Sherry and Paul if he could craft a message to share on the web site where people can request that unique link and know that they're getting a legitimate e-mail. But that is what's going on.

#### RECCWG Save-a-Date

3. Bruce invited everyone to participate tomorrow in the RECCWG if they had time. He noted it is available by zoom, the zoom link and the information were available on the ALMR web site under the RECCWG Save-a-date. Bruce stated the meeting is here in Anchorage and essentially, once a year it comes to Alaska, but it is held quarterly in each of the four Region 10 states. It's a chance to collaborate with all of the people that are involved in the emergency communications arena, whether that's the private sector vendors, whether it's the telecommunications carriers, or whether it's government agencies and to share information to try to make sure the region is better prepared should some big event happen where we all need to collaborate. He advised the meetings are pretty informative and encouraged everyone to take advantage if they had time. Bruce added it starts at 9:00a.m. and should wrap up by 2:00p.m. and the agenda is on the web site.

Bruce noted while he had the Western sector chief for CISA in the room, Mr. Steve Noel, he wanted to ask him if he had any additional info he cared to share with the group.



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Steve stated he wanted to mention that Paul had said he was going to APCO and that Mr. Brandon Smith, who's going to be up here for the RECCWG tomorrow, as part of the team in Region 10, will also be participating in a discussion at APCO in regard to the Curry County incident that Bruce talked about. He added they had sent Brandon and another member down there to help out and it was like an all-hazards incident; if you can envision it was like they responded to a hurricane, but there was no mass destruction, but all the comms were out, so they really had to work it just like that type of an event.

Steve stated this is looking at being the new normal, and here in Alaska and across the West, there are a lot of rural counties, and a lot of those counties operate with minimal amount of people. and they don't have funding to put in separate IT networks. He noted it was a very interesting situation because it took them several weeks and they're still not back online with all their operations that he knows of and they are going to do an after action report on it and that will provide some pretty good info.

Steve briefed he was glad everyone took advantage of the webinar that Bruce talked about, and they had also done an exercise that simulated having a cyberattack in one center that was a pretty good workshop and Bruce has an afteraction review on that one as well, if you're interested. Steve advised he was also glad to hear there's some positive FirstNet stuff going on in the state, so that's pretty cool. The biggest thing he has personally seen with FirstNet is they're bringing the other folks with them, Verizon and T-Mobile are becoming more actively engaged with public safety, so he thinks that is a win for everybody because competition is really driving that.

Bruce requested to offer two more comments on Curry County, just so people can maybe understand the total impact of it, and it was not just the dispatch center that was affected. He stated, for instance, their server that had their property and evidence records on it is unusable to them at the moment and may not be recoverable, so you can imagine losing your chain of custody on all your criminal cases in prosecution. It also looks like for the county records and deeds, they are not able to recover the land records going back to the start of the formation of the county.

Bruce reminded that Tammy had mentioned her dispatch center is looking at opening up video streaming and other links for the public to get information to your dispatch center, so just thinking somebody's got to store that video or retain it for your chain of custody purposes. I'm not sure what your



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solution is for that because that is something else that needs to be protected.

He added this is also a new vector of allowing the public another means of access into your center and it is also a threat to consider. Bruce added it's really great to see these wonderful new solutions out there, but at the same time, the volume of digital evidence and digital information that needs to be protected is bigger.

Steve added in Curry County, they had outsourced to an electric utility-type company and so that was kind of scary, so that's when the FBI rushed down there as soon as they knew because they were concerned that maybe this virus was going to get into the grid down there. He noted earlier that same week, he happened to be in Denver, and they had one of their main 9-1-1 centers shut down with the same virus and then Dallas, as well. Steve stated it's just not the small centers, but the larger centers are better equipped to deal with it because they segment their networks and have some backup capability, but the one in Denver, we didn't get too involved because they didn't want anybody from the outside coming in and wanted to keep that kind of close hold.

#### **Bethel PD**

4. Henry stated he had more of a question, and it was probably for Tammy, but a friend of his in Bethel reached out about some interest, at least in Bethel and possibly some of their outlying villages in getting some form of ALMR or hub there. He noted he had advised them he wasn't the person to ask about that, but that he would certainly put him in touch with whoever was, but he was not sure which sector they ought to reach out to.

John briefed that he knew there was a grant that he believes is in the stage of being approved for a 90-foot tower for the Bethel Police Department and wondered if that is what Henry was asked about.

Henry responded he thought the question was if the Bethel Fire Department, VPOs, and VPSOs in two or three outlying villages would be able to get involved and who they ought to talk to and so maybe it is related to that grant for that tower, but he was not sure.

John stated that was the only thing he was aware of at this time and asked Scott if he was aware of anything else going on in that region.

Scott responded no, but were they asking if there was a way to expand our services out to those areas? Is that what they were wanting to know?



|              | <del>-</del>   |  |
|--------------|--|--|
|              | Henry advised he wasn't exactly sure what the question was. I mean it was presented to me as hey, how can we get on that radio network basically and so I told them I would follow up and try and find some more well-informed people they could talk to.  John asked Scott if he would take that as a contact point.  Scott Stormo requested Henry send him an email and Henry stated he would. |  |
| Next meeting | Discussion   |  |
| Heat Hicking |  |  |
|              | John stated the next meetings were July 5 and August 2.  |  |
|              | Kyle offered a motion to postpone the July meeting until the following week due to the Independence Day holiday and fishing openers.   |  |
|              | Motion: Postpone the July 5 meeting until July 12.   |  |
|              | Motion: Fire Marshal Kyle Green<br>Second: Mr. John Rockwell   |  |
|              | There were no objections or further discussion and the motion passed.  |  |
|              | Sherry stated she would send out the calendar update.  |  |
| Adjournment  | Discussion   |  |
|              | John asked if there was any other discussion, and hearing no response, he made the motion to adjourn the meeting.  |  |
|              | Motion: Adjourn the June 7 User Council meeting.   |  |
|              | Motion: Fire Marshal Kyle Green<br>Second: Mr. Chris Martin  |  |
|              | There were no objections or further discussion and the motion passed.  |  |
|              | The meeting was adjourned: at 2:39 p.m.  |  |