

Active Council Issues								
No.	Initiated	Research	Approval	Title	Description	Status / Actions	Opened	Targeted Close Date
UC82	OMO	UC	EC	Vacant UC position	The primary US Army Alaska UC position is vacant.	10/18/21: Mr. Rick Willaims requested LTC Erin Eike be replaced with LTC Jason Miller. Awaiting updated appointment letter. 11/3/21: At the November User Council meeting, Mr. Rick Williams advised the primary position would remain vacant for the time being. 3/1/23: This item will be modified at the conclusion of discussion regarding the appropriate garrison/installation level for the appointee.	18-Oct-21	INDEFINITE
UC91	OMO	UC	EC	Change of appointee	The alternate Army representative is changing.	3/1/23: Awaiting appointment letter for MSG Reiter who will replace Mr. Willaims.	1-Mar-23	31-May-23
UC92	OMO	UC	EC	Change of appointee	The primary JBER represenative is changing	4/10: Awaiting appointment letter for the new representative.	30-Mar-23	31-May-23
UC93								
Active Operational Issues								
No.	Initiated	Research	Approval	Title	Description	Status / Actions	Opened	Targeted Close Date
OP12	OIT	Clear	UC	Clear	Microwave	3Apr19: The Clear microwave needs to be modernized 19May22: The Critical Design Review was held for the DOD Air Force site upgrades; the microwave shots are included in this upgrade. 25Aug22: At the ALMR Upgrade Status Update, it was briefed the MW install would not be completed until approximately mid to late Spring 2023. 29Jun22: At the ALMR Upgrade Status Project Meeting it was briefed that the equipment was shipping approximately June 30 and installation of the four DOD MW links (Quarry to Birch, Clear to Kobe, R1 North to Alcantra, and Delta to Fort Greeley) should be completed by the end of August. 27Jul23: At the ALMR Upgrade Status Project Meeting it was briefed that the equipment had arrived on July 10 and was delivered to Tudor Road. The PM is working to move two to Eielson. Installs have slipped to early Sept, with the last hop (Ft Greeley to Delta) scheduled the first part of October. 8/24: Clear MW hop install, Clear (Sep 18 - 20) to Kobe (Sep 21 - 22). Ethernet connection to router incompatible with router T1. (RCI T1 will be put in to make it into a dumb connection. Parts are on order. Sites past the initial hub will be in site trunking until the RCI is installed if the parts don't come in prior to the hop installs. RCI can be removed once Juniper routers go in.)	3-Apr-19	31-Aug-23
OP13	OMO	JBER	UC	All DOD Microwave	DOD Microwave hops at EOL	8Jun20: The R1 North microwave was bouncing on June 5. It is stablized for the time being. All DOD microwave shots are at end of life and need to be modernized. 19May22: The Critical Design Review was held for the DOD Air Force site upgrades; the microwave shots are included in this upgrade. 25Aug22: At the ALMR Upgrade Status Update, it was briefed theAir Force MW install would not be completed until approximately mid to late Spring 2023. The Army site surveys scheduled for week of September 12. 29Jun22: At the ALMR Upgrade Status Project Meeting it was briefed that the equipment was shipping approximately June 30 and installation of the four DOD MW links (Quarry to Birch, Clear to Kobe, R1 North to Alcantra, and Delta to Fort Greeley) should be completed by the end of August. 27Jul23: At the ALMR Upgrade Status Project Meeting it was briefed that the equipment had arrived on July 10 and was delivered to Tudor Road. The PM is working to move two to Eielson. Installs have slipped to early Sept, with the last hop (Ft Greeley to Delta) scheduled for the first part of October. 8/24: First hop will be R1 North (Sep 5 - 8) to Alcantra (Sep 11 - 14), Birch Hill (Sep 25 - 28) to Quarry (Sep 29 - Oct 5).. Goal is to get everything done in September. Ethernet connection to router incompatible with router T1. (RCI T1 will be put in to make it into a dumb connection. Parts are on order. Sites past the initial hub will be in site trunking until the RCI is installed if the parts don't come in prior to the hop installs. RCI can be removed once Juniper routers go in.)	8-Jun-20	31-Aug-23
OP14	OMO	USARAK	UC	Zone 2 Master Site Power	Birch Hill Master Site B-Side Power system faillure	7/25/2022: A severe windstorm in the Fairbanks area caused a power failure at the Birch Hill Master Site which damaged the power system resulting in the B-side "buss" failure. Power was rerouted to the A side "buss"using extension cords. 6/7: MSG Reiter advised that on May 16 they replaced the batteries in the UPS, but they still need to repair/replace the rectifier.	12-Jan-23	31-Jul-23
OP15	APSCS	APSCS	Uc	Heney Range Power	Power line failed at Heney Range	5/3/2023: Mr. Stormo briefed the power line had failed at Heney Range, but they are curently able to get power from someone else. There are currently no parts available, and it could take up to a year to get parts. 8/22: Mr. Stormo stated a power company lineman walked the line and believe they have found a failed splice (potential bear bite). The State has provided splices to a contractor, and they are working with a partner to have the line repaired. Date is still TBD. In the meantime, the State continues to get backup commercial power through another partner.	3-May-23	2-May-24
OP16	APSCS	APSCS		Saddle Mountain Power	Power line failed at Saddle Mountain	5/3/2023: Mr. Stormo briefed the power line had failed at Saddle Mountain, there are currently no parts available to fix it, and it could take up to a year to get parts. Of major concern is the co-location of the FAA equipment and the Juneau Police Department equipment. 6/22/2023: The state was able to purchase the part they needed from an electric company who had one on the shelf. Site is currently running on generator power and Juneau is refilling the generator, as needed, until the State can get the part installed. 8/22: Mr. Stormo advised the State has been working with a contractor to determine next steps to attempt to restore commercial power service. The contractor has found a source to attempt to make repairs to the line but is concerned that the entire line needs to be replace due to the age of the line. The State is awaiting a proposal to attempt to repair the line as well as to replace the line. Date is still TBD. There is a high risk of extended power outages to the site if the generator fails. Loss of power to Saddle Mountain will also cause Lena Point to be in site trunking mode (unable to communicate with other sites) as its connectivity is through Saddle Mountain. This will significantly impact ALMR service in Juneau as well as the City of Juneau's public safety communications systems and other critical services.	3-May-23	2-May-24
OP17								

Issues CLOSED at, or since, the last meeting

NOTE: Yellow highlight indicates change since last meeting