



Lifecycle Support Notice

Cancellation of APX 4000 and APX 2000 Portable Radios

OVERVIEW

The purpose of this notification is to inform ASTRO 25 Subscriber Owners of the Cancellation of the APX 4000 and APX 2000 Portable Radios (7/800 MHz, VHF, UHF) on September 30, 2024, due to end-of-life parts. The [APX N50](#) 7/800 MHz band, VHF band, and UHF band will be the replacement. It is recommended that last-time purchases be considered to cover anticipated or planned customer expansion and lifetime spare units. The APX 4000 900MHz and APX 4000XH 8/900MHz Portable Radios are not part of this cancellation notice and will remain available.

* While Supplies Last. Please contact your Motorola Solutions Account Representative with specific questions regarding this notification.

APX 4000

Canceled Radio Model	Product Description	Suggested Replacement Solution	Suggested Replacement Product Description	Last Order Date	Last Ship Date	Aftermarket Support Last Date
H51UCF9PW6AN	APX 4000 7/800 MODEL 2 PORTABLE	H25UCF9PW6AN	APX N50 7/800 MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030
H51UCH9PW7AN	APX 4000 7/800 MODEL 3 PORTABLE	H25UCF9PW6AN	APX N50 7/800 MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030
H51KDF9PW6AN	APX 4000 VHF MODEL 2 PORTABLE	H25KDF9PW6AN	APX N50 VHF MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030
H51KDH9PW7AN	APX 4000 VHF MODEL 3 PORTABLE	H25KDF9PW6AN	APX N50 VHF MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030
H51QDF9PW6AN	APX 4000 UHFR1 MODEL 2 PORTABLE	H25XDF9PW6AN	APX N50 UHF MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030
H51QDH9PW7AN	APX 4000 UHFR1 MODEL 3 PORTABLE	H25XDF9PW6AN	APX N50 UHF MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030
H51SDF9PW6AN	APX 4000 UHFR2 MODEL 2 PORTABLE	H25XDF9PW6AN	APX N50 UHF MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030
H51SDH9PW7AN	APX 4000 UHFR2 MODEL 3 PORTABLE	H25XDF9PW6AN	APX N50 UHF MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030



APX 2000

Canceled Radio Model	Product Description	Suggested Replacement Solution	Suggested Replacement Product Description	Last Order Date	Last Ship Date	Aftermarket Support Last Date
H52UCF9PW6AN	APX 2000 7/800 MODEL 2 PORTABLE	H25UCF9PW6AN	APX N50 7/800 MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030
H52UCH9PW7AN	APX 2000 7/800 MODEL 3 PORTABLE	H25UCF9PW6AN	APX N50 7/800 MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030
H52KDF9PW6AN	APX 2000 VHF MODEL 2 PORTABLE	H25KDF9PW6AN	APX N50 VHF MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030
H52KDH9PW7AN	APX 2000 VHF MODEL 3 PORTABLE	H25KDF9PW6AN	APX N50 VHF MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030
H52QDF9PW6AN	APX 2000 UHFR1 MODEL 2 PORTABLE	H25XDF9PW6AN	APX N50 UHF MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030
H52QDH9PW7AN	APX 2000 UHFR1 MODEL 3 PORTABLE	H25XDF9PW6AN	APX N50 UHF MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030
H52SDF9PW6AN	APX 2000 UHFR2 MODEL 2 PORTABLE	H25XDF9PW6AN	APX N50 UHF MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030
H52SDH9PW7AN	APX 2000 UHFR2 MODEL 3 PORTABLE	H25XDF9PW6AN	APX N50 UHF MODEL 2 PORTABLE	12/31/2024	3/31/2025	3/31/2030



SUGGESTED REPLACEMENT PRODUCTS

Introducing [APX N50](#), a next-generation single-band portable. Staying connected and being able to collaborate, whenever, wherever, is a prerequisite for mobile workers. Our APX N50 is a slim yet tough pick-up-and-go radio designed to give first responders, public safety support, and administrative staff secure communications they can rely on in the field.

SERVICE IMPLICATIONS OF CANCELLATION

Aftermarket Product support will be available for these APX 4000 and APX 2000 radios via commercially reasonable efforts up to 3/31/2030 through Customer Fulfillment Centers (CFC). The above aftermarket support date is subject to demand and related component availability. These products will be supported on a commercially reasonable effort after the end of the support period solely at Motorola's discretion.

FLASHPORT SUPPORT

Flashport and encryption will be available for these APX 4000 and APX 2000 up to 3/31/2030.

ACCESSORIES

Note: There are no dedicated accessory APC for this product, or Government Services Administration (GSA) requirements accessories are being canceled with this Intent to Cancel.