1. Attendance.

P = Present	T = Telephone/Teams	E = Excused	U = Unexcused	N/A = Not required

User Council Members

Primary

T	Atkinson	Ross	Mr.	Federal Non-DoD DOI, BLM-Alaska Fire Service
T	Berrian	Keith	Deputy Chief	Municipalities North, Chena Goldstream Fire & Rescue
T	Cole	Henry	Mr.	SOA DOT
N/A	Draves	Kayla	MSgt	DoD USAF, Joint Base Elmendorf-Richardson
T	Goggia-Cockrell	Tammy	Ms.	Municipalities Central, **Vice Chair**
T	Kalwara	Erann	Ms.	Municipalities Southeast, Juneau PD
T	Kroona	Jon	Mr.	Federal Non-DoD DOJ, FBI
P	Nelsen	Scott	Mr.	SOA All Others, DMVA, **Chair**
N/A	Nelson	James	Officer	Federal Non-DoD All Others, US Forest Service
T	Rodriguez	Joe	MSgt	DoD USAF, Eielson AFB
T	Rockwell	John	Mr.	SOA DPS, SWIC
U	Smith	Eric	Mr.	DoD US Army - Alaska

Alternate

N/A	Brown	David	Mr.	Fed Non-DoD DOJ, FBI
T	Carter	Bobby	Mr.	Federal Non-DoD All Others, TSA
N/A	Clendenin	John	Mr.	SOA DOT
T	Edwards	Karl	Mr.	DHS, SOA All Others
P	Endres	Benjamin	Lieutenant	SOA DPS
T	Green	Kyle	Fire Marshal	Municipalities North, University Fire Department
E	Goodman	Jim	Mr.	Municipalities Central, MatSu Borough
N/A	Hammer	Nathan	SMSgt	DoD USAF, Joint Base Elmendorf-Richardson
N/A	Herman	Mary	Captain	DoD USAF, Joint Base Elmendorf-Richardson
U	Higginbotham	Dave	MSgt	DoD US Army - Alaska
N/A	Maley	Christopher	TSgt	DoD USAF, Eielson AFB
N/A	**VACANT**			Federal Non-DoD DOI
N/A	**VACANT**			Municipalities Southeast

Supporting Staff and Guests

T	Adams	Nathan	Mr.	DoD USAF, Eielson AFB
T	Barry-Garland	Eli	Mr.	Bureau of Land Management (BLM)
T	Bolil	Walter	Mr.	Tait Radios
T	Breitman	Robert	Mr.	Customs and Border Protection (CBP)
P	Burnham	Mary	Ms.	Operations Management Office (OMO)
T	Christensen	Marty	Mr.	JVC Kenwood

P	Fahnestock	Nikolas	Mr.	Bering Straits IT (BSIT) - SMO
T	Flores	Mickey	Mr.	BK Technologies
P	Fussey	Paul	Mr.	Operations Manager - OMO
T	Marlow	Ryan	Mr.	DOT
T	Merkouris	Paul	Mr.	BK Technologies
P	Neuman	Mark	Mr.	Municipality of Anchorage (MOA)
P	Rambo	Rikk	Mr.	WSIN
T	Ray	Dante	SSgt.	DoD USAF, Joint Base Elmendorf-Richardson
P	Reed	David	Mr.	Motorola Solutions – Security Manager
P	Richter	Bruce	Mr.	DHS - CISA
T	Roberts	Scott	Mr.	Alaska Railroad
P	Rockwell	Evan	Mr.	Alaska State Defense Force (ASDF)
T	Rogell	Pete	Mr.	BK Technologies
T	Rose	Teresa	Ms.	State of Alaska (SOA)
T	Sasai	Richard	Mr.	Motorola Solutions
P	Stormo	Scott	Mr.	State of Alaska (SOA) - DPSCS
T	Thometz	Tim	Mr.	iCom America
T	Ulrich	Naomi	Ms.	Motorola Solutions
P	Woodall	Tim	Mr.	Department of Defense (DoD)

2. Meeting Minutes and Action Items.

Agenda Item	Discussion	Action Items Assigned
Call to Order	Mr. Scott Nelsen called the meeting to order and welcomed everyone at 1:31 p.m.	
Roll Call	Roll call was presented by Ms. Mary Burnham, and there was a quorum of User Council (UC) members in attendance for the meeting. Mr. Marty Christensen, Ms. Naomi Ulrich, Mr. Paul Merkouris, Mr. Scott Roberts, Mr. Tim Thometz, and Mr. Walter Bolil joined the meeting after the roll was taken.	
Introduction of Guests/Special Announcements	Scott N. asked if there were any special guests. Mr. Paul Fussey introduced Mr. Rikk Rambo with Western States Information Network (WSIN) Regional Information Sharing System (RISS) and stated Rikk will have a presentation after the meeting. Scott N. welcomed Rikk.	

	Rikk stated that he will be talking about RISS and WSIN, who do all the deconfliction for law enforcement throughout the country for operational needs and also for their targets. Scott N. thanked Rikk and stated he is looking forward to the presentation and then moved on to the approval of the previous month's meeting minutes.	
Previous Meeting Minutes	Scott N. proceeded to the next agenda item and inquired if everyone had a chance to read the March meeting minutes or had any requested changes or questions. Hearing none, he asked if he could have a motion and a second to approve the March minutes. **Motion: Approve the March 5 monthly User Council meeting minutes.** **Motion: Mr. John Rockwell** **Second: Ms. Tammy Goggia-Cockrell** Scott N. asked if there are any objections or further discussion, and hearing none, he stated the motion has passed and the minutes are approved. Scott N. commented that the council could move on to the Issues and Risks Log.	
Issues & Risks Log	**Review**	**Resolution**
	Paul briefed to the council that the Issues and Risks Log had one change. Last month the R1 North Battery Plant was running smoothly, but he wanted to leave the item on the log a little bit longer to ensure everything continued to run smoothly with the new upgrade. Paul talked with Mr. Jeremy Rose, his counterpart for Motorola, who confirmed it is working really well, so he requested a motion from the council to remove that item from the Issues and Risks Log. Scott N. asked if there were any objections and hearing none, he asked for a motion and a second to remove the R1 North Battery Plant item from the Issues and Risks Log.	

	Motion to remove R1 North Battery Plant from the Issues and Risks Log made by Mr. John Rockwell and Mr. Henry Cole 2nd the motion. Scott N. asked if there were any objections, hearing none, he stated the council can remove the R1 North Battery Plant item from the Issues and Risks Log. Scott N. asked if there were any questions from the group, hearing none, he moved on to Action Items.	
Action Items	**Updates**	**Action Items Assigned**
	Paul briefed that ALMR is still working with Motorola to find time to set up a training session for everyone on the APX NXT radios, so, once that is finalized through Mr. Joe Piska, the Operations Management Office (OMO) will let everyone know and set up the training for the User Council. Paul noted that the Alaska Public Safety Communications Services (APSCS) team is still working with the Department of Public Safety (DPS), and a couple of other entities on their APX NXT radios. They are still doing training with Mr. Scott Stormo and his team, but once that is finalized, the OMO office will have everyone sign up for the meeting and training. Scott N. thanked Paul. He asked if there were any questions concerning the action item, and hearing none, he asked Paul to provide the OMO updates.	
Operations Management Office	**Mr. Paul Fussey, Operations Manager**	**Action Items Assigned**
Training	1. Paul briefed that Mr. Dan Nelson is working on completing a training video on batteries and it will posted to the ALMR website (https://alaskalandmobileradio.org/training-videos-2/). He noted there are several different models out there and different milliamps, anywhere from 3200 milliamps up to 5000. Paul	

	stated that ALMR gets calls from the field on batteries and ALMR has been educating people on how to recalibrate the batteries when it gets really cold out or going up to higher milliamps. He commented that it is going to be the focus of the training video, since there have been calls from the field, and the OMO will let everybody know when it is on the website.
Outreach	2. Paul briefed that ALMR has been talking to different agencies and as of 24 March, the Seldovia Tribal Village (SVT) are now members of ALMR for their Barabara Heights Fire Department. He noted SVT has just completed the membership agreement, so that is one more organization that is on ALMR.
	Paul stated that he attended the Alaska 2025 statewide natural disaster exercise, which included agency representatives from across the state, which included the state, Department of Defense (DoD), local, and municipalities. He noted that he was there with two engineers from Scott's APSCS team to answer ALMR questions.
	Paul noted that this coming April 3rd and 4th, which is Thursday and Friday, there is a cyber resilient 911 workshop that is scheduled from 9 AM to noon both days at the state crime lab, which is hosted by Cybersecurity Infrastructure Security Agency (CISA). He commented that he signed up for it and he knows that some of the other dispatch managers have also, so if members want to attend just get with the cyber security folks at CISA, because there are still seats available.
	Paul commented that he attended the monthly Alaska's Peace Officers Association (APOA) meeting on Tuesday, April 1st, and they had a really good guest speaker.
	Paul briefed that the Alaska Geosummit is being held April 9th through the 11th at the Dena'ina Convention Center, downtown Anchorage. He noted that they will have different agencies there, so he will be in attendance to answer any ALMR questions.
Upgrades	3. Paul briefed that the monthly Zone 1 offsite storage inspection was completed on March 24th, and it went really well. He stated it is required by

	the OMO contract. Paul noted that he makes sure that the system is backed up weekly' in case something ever happens ALMR, it can regenerate everything, so that was completed and passed.

Paul stated that the SmartConnect location push-to-talk testing is still ongoing with the APX NXT radios and DPS. |
| **March Document Reviews** | 4. Paul briefed that the March document reviews included the System Management Office (SMO) Customer Support Plan; Virus Protection Policy; Record Management Policy and Procedure; System Backup and Recovery Policy and Procedure; and the System Key Usage Policy and Procedure. He noted that once he and Mary complete their reviews they are sent over to Mr. Nik Fahnestock and his team; and Mr. David Reed, the security manager, to double-check everything and make sure all the updates are correct. Paul commented that with nothing major to update, Mary will post them on the website. The way it is set up, in case anyone is not familiar with the policies and procedures, unless there is a major upgrade or addition, then the documents do not have to go to the UC for approval.

Paul noted he would like to add something on record regarding outages, which is taken right out of the ALMR Outage Reporting procedure under Section 2.5 User. Paul stated that Nik and his team, and Scott and the SATS team do a really good job at making sure the system is up and running, and there are very few outages, however, it is not just the ALMR and state's teams responsibility, it is all of the users. He commented that ALMR will get calls from the field stating this area has not worked for months and if ALMR does not know this, then ALMR can't fix the issue. Paul read Section 2.5 User from the Outage Reporting procedure into the record: "The responsibility for ensuring a functioning interoperable communications system that meets the technical and operational requirements of ALMR member agencies lies with all users of the system, not just those who manage and maintain it. Service outages must be reported as soon as they are discovered. When difficulties with radio operations occur, users should document date, time, specific location, radio serial number and alias, radio ID, and the difficulties experienced. This information should then be routed to the |

	Help Desk, so all data can be analyzed, and findings reported back to the customer. For example, an unusually high rate of system busies may be an indication of a site/channel outage. This should be reported to the Help Desk as soon as possible." He noted that, to reiterate, ALMR and the state do their best to keep the system up and running, but sometimes they do not know what they do not know, so he recommends that everybody take a look at the Outage policy and procedure and read through it for a better understanding to help each other. He asked if there were any questions on what he read or what he talked about previously before he continues on to the system metrics. Scott N. said he did not hear anything so Paul could go ahead.	
March System Metrics	5. Paul briefed that the calls for March were 1,542,345; the push-to-talks were 2,443,918; and the monthly busies were 214, which is 0.0001% and really good. He noted that the subscriber counts are at 32,426 and he broke that down to Alaska Municipal League (AML) 12,118; DoD 9,877; Federal Non-DoD 1,847; and State of Alaska (SOA) 8,570. Paul stated that back in March he was reaching out to agencies and entities that had a lot of radios that have not been on the system for at least a couple of years, and he wanted to say thank you to the agencies that have turned in the subscriber request form (used for adding or deleting radios from the system) and had those removed. He commented that he is still working on sending out emails, but we did get subscriber requests back to have some radios removed that have not been on there for a long time, so again he wanted to thank those agencies who are responding, which helped ALMR in the long run for the Federal Communications Commission (FCC) licensing. Paul noted that the sites below three 9s were 8 and the numbers have been dropping from January, February, and March and hopefully that will keep dropping, but ALMR and the state will have preventative maintenance inspections (PMIs) coming up. He stated that there were microwave upgrades at Clear and Greely; storm	

damage, at Pillar Mountain and Women's Bay, which are all up and running; Goose Creek was a PMI and commercial circuit issue; Heney Range also had a commercial circuit issue; Seward had microwave work; and at Sitka, GCI had an emergency repair to the undersea cable, which obviously ALMR or the state cannot do anything about.

Paul stated that was all he had for the metrics and asked if there were any questions.

Scott N. asked if the council had any questions at this time. Fire Marshal Kyle Green, was recognized by Scott N.

Kyle noted that he would like to make a request to the Chair if he may, regarding the statistics on subscriber unit distribution, and Scott N. said he could. Kyle inquired could the members ask whether a slide be added to the metrics packet or those are specifically recorded in the minutes for the meeting, which he is interested in. Kyle commented that the second part to that is whether the OMO and SMO are able to identify which zones, he guesses that can operate across any zones, but if they have a primary association, just grouped by the different zones.

Paul stated that the OMO would add a slide for you, that is an easy fix, and the OMO can do that for the members starting next month, and Nik confirmed that the SMO could split it up into zones.

Kyle commented that it is alright and thanked Paul and Kyle noted he appreciates that. He stated that he thinks that will be another little tidbit of information to know how, what, and where the distribution is and the activity of the different zones.

Paul stated that what he will do is create some slides and send them to Kyle to take a look at to make sure he is covering what Kyle is looking for.

Kyle said he agreed to that and asked to make sure the chair is involved, and he stated that he appreciates that and what you proposed sounds great.

| Other Items | 6. Paul briefed that he and personnel from APSCS were at the International Wireless Communications Expo (IWCE) that was from March 16th to the 21st. He noted that the first two days were spent going through sessions and learning about the new items that are coming out and the lessons learned. Then they spent two whole days talking to the different vendors, which included towers, tower lights, shelters, solar backup, generators, routers, everything to do with ALMR. Paul stated that it was a really good conference and a lot of networking, and through that he worked with a couple of radio manufacturers to set up some testing for radios to be approved on ALMR.

Paul noted that the ALMR newsletter will be sent out on April 15th.

Paul stated that the ALMR Executive Council (EC) meeting will be on April 17th.

Paul commented that the 2025 Annual Emergency Management Conference is going to be held at the Egan Center April 15th to the 17th. He noted that he presented there last year on ALMR, but this year he will be there to answer any ALMR questions.

Paul noted that on April 24th CISA is hosting an undersea telecom cable threat briefing at the SOA Crime Lab.

Paul stated that Mr. David Reed, ALMR's security manager, completed a Windows Motopatching report, so Paul reached out to quite a few people. If members could have everyone just reboot their consoles to accept the latest updates, some consoles are up to five months delinquent. He commented that he will be reaching out to those individuals , but make sure that when you get the information to reboot your console for the latest security update, to do it.

Paul stated that his final comment is that the National Public Safety Telecommunicators week is April 13th to the 18th, so he just wanted to say thank you to all the dispatchers and dispatch centers out there that keep everyone safe.

Paul noted that is all he has pending any questions or comments. | |

	Scott N. thanked Paul and commented that he had to admit that even their console in the Department of Homeland Security Emergency Management (DHSEM) was a few months out of date, which was a surprise, so if members have an opportunity to take a look at their consoles and just reboot them, because they thought they were up to date and they were not. Scott N. asked if there were any other questions regarding the OMO's briefing. He stated that hearing none he would move on to the SMO and asked Nik if he had an update for the council.	
System Management Office	**Mr. Nik Fahnestock, System Manager**	**Action Items Assigned**
	Nik briefed that as Paul mentioned about the policies and procedures, there is actually one that he wants to bring up now. He commented that he is not trying to act like he knows more than anyone else and he is sure everyone in this meeting has been present in Alaska way longer than he has, but the Catastrophic Natural Event (CNE) policies and procedures, more specifically dealing with the Mount Spurr Volcano. Nik stated that everyone should look through it and make sure to be prepared, so your teams can be protected and safe. He noted that he is not saying Mount Spurr is going to erupt, nobody knows obviously, but it is better to be prepared than not, so just take a look over the policy and procedure of that and maybe learn something, he did. Mr. Tim Woodall noted that he has a question that he was going to bring up during his DoD brief. As the DoD looks at their infrastructure does the OMO or Motorola have specific measures that the DoD, or other infrastructure owners, should be taking in terms of blocking air intakes, putting on filters, covering systems, etc. since they are trying to be prepared, and does an action plan need to be put together. He inquired how that would be addressed or is the SMO/OMO team addressing that. Tim stated that he knows the team is not going to come on the	Paul and Nik to work on a step-by-step SOP/Checklist for site owners in case of a Mount Spurr eruption.

installation to do that but is there something going to be put out on how to protect the infrastructure should there be ashfall.

Paul stated that Nik and his team have contingency kits, which they have in Anchorage and up in Fairbanks if ALMR needs to deploy them to the sites and he and Nik have been talking about it. Paul noted that he was actually here in 1992 when Mount Spurr erupted, so he remembers it and knows very well what happened, so he and Nik have been briefing each other. Paul can put out a notice or an action plan, just a small one with talking points on there, what people need to do but Nik and his team have been getting ready and double checking the contingency kits to make sure they are ready to go.

Tim noted that he is concerned that the DoD takes the proper measures because they do not know exactly what needs to be protected on the infrastructure at this point. He stated that they would need ALMR to give the DoD pretty explicit instructions to go into the shelter, do this or take this action, or that action so that once they have the materials in place, and two, they have a written standard operating procedure (SOP) that they can implement should the event occur. Tim inquired also if the system is going to be shut down or does ALMR anticipate the system will continue to operate, so, those are a number of the questions for mission assurance perspectives that they have.

Nik stated that some of those questions are answered in the ALMR policies and procedures, there is a list of critical sites, what things would possibly be shut down, what areas would possibly be shut down first, or addressed first. He commented that a lot of what Tim is asking about is already in those specifically.

Tim stated that he has seen that in there, but in terms of an infrastructure owner's site, what does ALMR want them to do to protect that specific site infrastructure, which is the question.

	Paul noted that he and Nik will work on the request and they will get that information out everyone. Mr. Scott Stormo stated that he will just add a few things to that, and that the state also has some kits that they have created, but it all depends on what is happening. If it gets to the point where ALMR loses power, which is unlikely, but it could happen, he noted that the master site building will run on generator until it does not. If it gets a bunch of ash in its filters and it will plug it up, and so he does not want to say plan for the worst but advises everyone they should be ready for the worst just in case that happens. Scott S. commented that it is possible that this Tudor Road Zone control gets shut down because the heating, ventilation, and air conditioning (HVAC) are plugged up and cannot cool the rooms. If the generator goes down and ALMR lost power, then there is really nothing the team can do if that happens. He stated that this is an opportunity to kind of talk through your primary, alternate, contingency, emergency (PACE) plans, what could be done if that is lost, and frankly, if everyone gets to that point then everyone lost cell phone coverage and a whole lot of other stuff too. Scott S. noted to just use this as an opportunity to think through how your teams would act and respond in those worst-case scenarios. ALMR really does not want to have to shut any sites down, but everyone knows these things are not airtight, and if they are airtight, then there is the risk of plugging up air conditioning, which is going to cause problems to the inside of the shelter. He stated that ALMR is hoping there is not a lot of ash in the air because the building has cross flow ventilation that has filters in them, but again, it is not an airtight seal filter. Ash is going to rapidly be around the filter and the air gaps and put a bunch of stuff inside the shelters that they do not really want inside the shelters. Scott S. commented that what he has read is that it is probably not super harmful for equipment, but it is not like anyone is sitting around and testing this in a lab somewhere to know that, and he does not know how much volcanic ash can get on electronics before it	

causes problems. As everyone knows there is a wide range of electronics that are in there, some of which may handle it just fine and some of which may not, there is not good research out there to know what that case will be. He stated that he knows if it gets hot inside the shelter, that is a problem, and it is very likely. They are going to look at ventilation filters or have to try to shut that down, but if they have to shut the site down, they probably cannot run the site. Scott S. noted that to make this even harder, they have had to talk through how to shut down a site, but ALMR does not want to do that because Telecom equipment is made to run the moment power is available and it does not have an on/off switch, so somehow ALMR has to kill the commercial power then the generator has to be shut down to make sure that does not start, and then they have to disconnect batteries and make sure that it does not provide power to the site, so all of that has to be done on site and not remotely. "Can the teams drive when this is happening? How bad is it?" are important questions and there is a lot of other questions and items that the teams have tried to think about as to what can be done. He stated again that he is preparing for the worst and hoping for the best but just be ready it is possible there is going to be interruptions to ALMR and possibly a whole lot more.

Tim noted that the DoD is doing that and stated that the other question he has is if there should be ashfall that they are planning to protect equipment from the ashfall. After the ashfall is there a plan for site inspection and clean up? Is Motorola going to come out or are technicians going to come out and inspect the sites, are they going to change the filters, do they need to purchase new filters, which would be good to know so that they can start to complete that.

Nik stated that it is going to be a team effort, and all the teams will work together to get it done.

Scott S. noted that all of that is the responsibility of the site owner and not part of the Motorola contract.

| | Tim stated that he suspects some direction needs to be put out to direct the site owner to take certain steps at a certain time, so that there is a coordinated cleanup process that is done within a certain period of time under the same quality, in other words, if ALMR puts out, "hey, this needs to be cleaned, this needs to be cleaned, this filter in this piece and that piece need to be changed," then that would be very helpful.

Paul commented that what he explained to everybody that back in 1992 when it happened, people think that is the one and done with the ashfall but it is not and that ash was around for months and months. It happened in August and up until the snow fell, there was still ash everywhere, then even in the springtime there was still ash around the buildings, blowing around, and in the trees. He noted that people need to realize that they might get done with the initial ash fall, but he stated that it will be months where everyone will need to keep going with the air filters. If ALMR needs to get up to these sites with helicopters, is a helicopter company willing to risk a turbine engine sucking ash into it because that silica will adhere to the engines. There was an airplane, back in 1989 when Mount Redoubt erupted that almost crashed because of the ash in the engine. Paul stated that with some of the helicopter-only sites ALMR, will need to take a look at if that helicopter company is willing to go up there, so the team has been brainstorming all of this, but it is not a one and done, it is going to take months of preparation and extension of air filters and all the equipment.

Tim noted that he is just saying that as the area is preparing for a potential eruption, internally they do not have the answers to exactly what needs to be done to the ALMR infrastructure that the DoD owns. He stated that the DoD feels like they have some obligation to inform the infrastructure owners, the Army and the Air Force, and give them direction on what actions should be taken. This way the teams kind of help determine that and are the teams going to reach | |

out to the rest of the mobile world? They really need to have some clarity on this, and then it would be good to inform them that this would be a continuing process for a period of time. Tim commented that everyone knows that when the ash does fall, it will fall in kind of a designated area where the wind is blowing, so it is not going to get the entire system and the teams will not have to be servicing the entire system, and he does not think the teams are going to have to clean up anything in Fairbanks or out in the valley, hopefully it will be mostly Anchorage centered if the winds come that way. He noted that the worst they got was a ¼ of an inch of ash, so the area could get more or could get less or maybe none, it all depends on the winds, but it is probably not a bad idea to have a before and after checklist that everyone can adhere to with some standards, if that is possible.

Paul stated that he would work on that.

Scott S. stated that the other thing that has been talked about a lot is that ALMR needs to know exactly who to call for the DoD sites and ALMR knows who to talk to over at the municipality sites. That teams will take care of their stuff, but ALMR needs to know who on Joint Base Elmendorf-Richardson (JBER) is doing the R1 North site and he does not know how much more they would have to go outside of that one site. Tim noted that a request for information (RFI) should be sent out of Scott S.'s office and he will send it to everybody and get them to respond to Scott S.

Scott S. commented that his team has talked about some scenarios regarding shutting sites down because if they shut the sites down then that impacts the microwave link, which could rapidly impact the whole system.

Tim stated that if they properly filter the generators and then check and replace those filters often enough, then they can keep the system operational. A majority of their systems, other than ALMR, are looking at being able to sustain operationally by a series of cleaning and

	filter changes, so it would be an increased level of maintenance to ensure the generators continue to operate. He noted that they have to have the materials for the generators and understand the process that they need to go through since their guys do not know that equipment, so if they send somebody over from civil engineering (CE) or they send a communications squadron (CS) guy over, he needs to know what filters need to be changed, where and how and what, so that is what they are looking at. Paul stated that he would take care of that for Tim. Nik stated that he had nothing else to add. Scott N. asked if Tim had anything else to add or should the council wait until they get down to the regular DoD brief. Tim stated that he is done and that he just brought it up now since Nik brought so he brought it up during this time. Scott N. thanked Nik and noted the next item would be the state and DoD updates and asked if Scott S. had anything else.	
State of Alaska	**Mr. Scott Stormo**	**Action Items Assigned**
	Scott S. briefed that the only other thing he had to add is that the $24 million upgrade project is getting close to being done. He noted that Motorola has some Juniper routers to go in this month at some of the state and local dispatch centers, and there is a few places where they may not be able to do that because there are some connectivity difficulties with those locations, but the site owners are aware of this and are working through figuring that out. Scott S commented that they are getting close to being done with that also. He stated that for everybody's awareness, there is a Motorola summit, they call it Motorola Summit	

	2025 (https://view.motorolasolutions.com/summit-2025/p/1), which is the Motorola Focus conference, primarily software, but it is targeted towards all the dispatch centers and all the different applications and tools that people can get from Motorola. Scott S. noted that they have added a land mobile radio (LMR) kind of track to it this year. The state may have somebody going down there because it is related to, he thinks, the fact that SmartConnect is Federal Risk and Authorization Management Program (FedRAMP) approved. He stated that they are trying to talk some more about those items and that the testing the state has done on SmartConnect so far seems promising, however. They are still trying to figure out if they can make it work on a GCI network, which sometimes it does and sometimes it does not using the Wi-Fi hotspot of a phone. Scott S. commented that they are not sure why that is and why some places work and some do not, but they will keep trying different things and see what they can figure out and maybe document where they know it works or where it does not work. Scott S. stated he does not have anything else. Scott N. thanked Scott S. for his update and asked if anybody had any questions for Scott S. and hearing none he moved on.	
Department of Defense	**Mr. Timothy Woodall**	**Action Items Assigned**
	Tim stated that he did not have any other items for the group. Scott N. thanked Tim and asked if there were any further questions. He stated he would be moving on to the Council Representatives updates.	
User Council Representative Reports	**Represented Areas**	**Action Items Assigned**

SOA DPS	1. Mr. John Rockwell stated that he did not have any updates. Lt. Ben Endres stated that they have continued to work on their code plugs, fleetmap, and trying to get working with the text on experimenting with the SmartConnect connection. The Wi-Fi connection to phones, which as pointed out has worked in some places and not others, and kind of do that as a stopgap measure just because of the limited battery life of the phone when it is operating that way. He noted that it is an extra tool in the toolbox, so that is what they are working on.	
SOA DOT	2. Mr. Henry Cole stated that the Department of Transportation (DOT) does not have anything to add at this time	
SOA All Others	3. Scott. N stated that he took off quite a few of their radios from the network in anticipation of switching over to TDMA compatible radios. Mr. Karl Edwards stated that he did not really have anything to add, other than that he is getting excited that hopefully his radios will be coming soon.	
DoD JBER	1. No updates were provided.	
DoD Eielson	2. MSgt. Rodriguez stated that he had Mr. Nathan Adams with him, and that they had the team from Aviat on the installation this past month and the team was there from the 10th to the 25th completing the microwave installation at Quarry Hill. He noted that other than that they are working their way through flash upgrades on a number of their radios for different units across the installation and at the same time they are working with the Reasonable Accommodations (RA) to advocate for funding for purchasing the remaining radios in the next budget cycles.	

DoD US Army Installations	Scott N. commented that that is great news and thank MSgt. Rodriguez. 3. No updates were provided.	
Federal Non-DoD DOJ	1. No updates were provided.	
Federal Non-DoD DOI	2. Mr. Eli Barry-Garland stated the Department of the Interior (DOI) did not have any news, and that they are still moving forward with their TDMA upgrades.	
Federal Non-DoD All Others	3. Mr. Bobby Carter stated that the Transportation Security Administration (TSA) had nothing for the good of the order.	
Munis-North	1. Deputy Chief Keith Berrian stated that the Municipalities North had nothing to add.	
Munis-Southeast	2. Ms. Erann Kalwara stated that she did not have any updates from the region, but locally there in Juneau the Public Safety Radio network is in the process of doing some upgrades to their Aviat as well, she thinks that is going to start on Friday, April 4th.	
Munis-Central	3. Ms. Tammy Goggia-Cockrell stated that they did not have anything for the good of the order.	
New Business	**Discussion**	**Action Items Assigned**
CISA	Scott N. stated that he was moving on to New Business. Mr. Bruce Richter, with the Cybersecurity and Infrastructure Security Agency (CISA), stated that first, from CISA, Paul did a great job covering some of the events this month. He noted that it is National Communications Month and a key highlight of that, of course, is recognizing the incredible work the 911 centers, telecommunicators, and people running those centers do, because that is a tough job, and they	Paul, OMO, and Kyle – SmartConnect training

really are the first responders. Bruce noted that he would encourage people to take advantage of the Cyber Resistant 911 training workshop over at the state crime lab on Thursday, April 3rd from 9 AM to Noon, with a virtual option. He commented that Mary did a great job putting the details of that event on the ALMR website and Mr. Don Lane, the state 911 coordinator, has more information as well. Bruce stated that particularly there is a session on Friday morning where Mr. Andrew White is coming into town and he is going to walk through a sandbox environment, an example of a real-world ransomware attack that has hit a 911 center and show people what that adversary is looking at what they can do to disrupt and take down your center and then extort cash from them to help you get back online.

Bruce briefed that one other open-source thing that came out in the last week was that the People's Republic of China, one of their engineers, has applied for a patent on an undersea cable cutting device that is good down to 4,000 feet, and typically people may have thought that was a depth in the ocean that they did not really have to worry about protecting the undersea cable. He noted that again there is a thinking adversary out there that has developed a tool that can effectively take on undersea cables to that depth, and people can look on CNN or at a couple of other open sources for more information on that.

Bruce concluded by encouraging members to stick around for Mr. Rikk Rambo's brief, because he gives a great one. He stated that is the end of his update.

Scott N. thanked Bruce and stated that he saw two hands up, but he was not able to see who they are.

Paul noted that Kyle had his hand up first.

Kyle stated that he would like to make a motion, and he is acknowledging that this might facilitate a discussion to clarify the training requested by

John under the Action Items. He noted that the motion he would like to make is to request training specifically on SmartConnect with a focus on system limitations or maximum capabilities of that system and important configurations for subscriber unit needs to maintain the system security under FedRAMP's approval. Kyle stated he knows that it is a mouthful but he could put that in the chat.

Scott N. stated that it would be very helpful, and asked Paul if this is going to require a motion.

Paul noted that the OMO can add that into the Action Items and requested that he and Kyle work offline and he can add the specific verbiage for Kyle, so it will be ready for the next meeting.

Kyle thanked Paul for the clarification, and as the council has been talking about it, he would love additional training on the APX NXT radios, but that is a complementary technology to SmartConnect, and he is interested in carving out SmartConnect because they have been talking about it a lot. He noted that he thinks there are some things cooking that would be beneficial to make sure that the User Council is on the same page as everyone learns more about how SmartConnect can be fit within the ecosystem of ALMR.

Scott N. thanked Kyle and stated that it would be added to the Action Items for the good of the order.

Paul stated that Mr. Rob Breitman was the second person with their hand up.

Rob thanked Paul for the invite and stated that his name is Rob Breitman, Assistant Acting Patrol Agent in charge for the U.S. Border Patrol's Bellingham Station. He noted that they have operational control over all of Alaska, and he has been up here since about 2019, he was up in Anchorage, at the Alaska Criminal Intelligence Center (ACIC for about 2 ½ years. Recently the Border Patrol added two additional agents to Juneau, so they have a footprint of

about four and it came to his attention that the Customs and Border Protection (CBP), including the Office of Field Operations (OFO) and Border Patrol currently has an agreement between ALMR and all of CBP. Rob stated that they are in the process of securing two different talk groups, one for OFO and one for Border Patrol, and then they are going to be reaching out to all of the partners to get those talkshare agreements in order. Once they have those in hand, they will move forward with programming their radios. He commented that members will most likely be seeing and hearing us on the network in the months to come. Rob stated that is all he has for the good of the order pending any questions. Scott N. thanked Rob for updating the council on that because he was unaware and asked if there was anything else for the good of the order.	

Next Meeting	**Discussion**	
	Hearing nothing, Scott N. briefed the next meetings are currently scheduled for May 7 and June 4.	

Adjournment	**Discussion**	
	Scott N. stated that before the council moves on to the presentation, which he will attend, he will accept a motion and a second from any of the council members to adjourn the meeting. **Motion: Adjourn the April 2 User Council meeting.** **Motion: Mr. John Rockwell** **Second: Fire Marshal Kyle Green** Scott N. noted at this time; the meeting is adjourned. The meeting was adjourned at 2:23 p.m.	