



**ALMR User Council
Meeting Minutes**

Date: April 1, 2026

1. Attendance.

P = Present	T = Telephone/Teams	E = Excused	U = Unexcused	N/A = Not required
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User Council Members

Primary				
U	Adams	Nathan	Mr.	DoD USAF, Eielson AFB
N/A	Atkinson	Ross	Mr.	Federal Non-DoD DOI, BLM-Alaska Fire Service
E	Berrian	Keith	Deputy Chief	Muni-North, Chena Goldstream Fire & Rescue
T	De Hart	Kaitlyn	Ms.	DoD USAF, Joint Base Elmendorf-Richardson
E	Goggia-Cockrell	Tammy	Ms.	Municipalities Central, Vice Chair
T	Kalwara	Erann	Ms.	Municipalities Southeast, Juneau PD
T	Kroona	Jon	Mr.	Federal Non-DoD DOJ, FBI
T	Nelsen	Scott	Mr.	SOA All Others, DMVA
U	Nelson	James	Officer	Federal Non-DoD All Others, US Forest Service
T	Rockwell	John	Mr.	SOA DPS, SWIC, Chair
T	Shumpert	Amber	Ms.	SOA DOT
U	Smith	Eric	Mr.	DoD US Army - Alaska

Alternate				
E	Brown	David	Mr.	Fed Non-DoD DOJ, FBI
T	Carter	Bobby	Mr.	Federal Non-DoD All Others, TSA
T	Cole	Henry	Mr.	SOA DOT
N/A	Dante	Ray	SSgt	DoD USAF, Joint Base Elmendorf-Richardson
N/A	Draves	Kayla	MSgt	DoD USAF, Joint Base Elmendorf-Richardson
E	Edwards	Karl	Mr.	DHS, SOA All Others
E	Endres	Benjamin	Lieutenant	SOA DPS
T	Green	Kyle	Fire Marshal	Municipalities North, University Fire Department
T	Goodman	Jim	Mr.	Municipalities Central, MatSu Borough
N/A	Guetaloreto	Christian	SSgt	DoD USAF, Eielson AFB
U	Higginbotham	Dave	MSgt	DoD US Army - Alaska
U	Roberts	Nathan	TSgt	DoD USAF, Eielson AFB
T	Barry-Garland	Eli	Mr.	Federal Non-DoD DOI, BLM-Alaska Fire Service
N/A	VACANT			Municipalities Southeast

Supporting Staff and Guests

T	Achee	Andre	Chief	Whittier Police Department
T	Ball	Mark	Mr.	Seldovia Village Tribe
T	Becker	Max	Chief	University of Alaska – Fairbanks Police Dept.
T	Bishop	Erika	Ms.	State of Alaska (SOA)
P	Burnham	Mary	Ms.	Operations Management Office (OMO)
P	Clarke	Buckley	Mr.	SOA - APSCS
T	Clyde	Zoey	Ms.	Motorola Solutions
P	Fahnestock	Nikalus	Mr.	Systems Manager - SMO
P	Fussey	Paul	Mr.	Operations Manager - OMO



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T	Gazdig	Erik	Mr.	Juneau Police Department
T	Gregory	Savannah-Marie	Ms.	Copper River Emergency Medical Services
T	Hayes	Bradley	Mr.	DHS ICE ERO
P	Hicks	Robert	Mr.	SOA Department of Natural Resources - Division of Forestry
T	Holvoet	Cassandra	Ms.	Kenaitze Indian Tribe – Tribal Security
T	Kemp	Timothy	Mr.	National Park Service – Alaska Region
T	Kosto	Jacques	Mr.	SOA Department of Natural Resources – Parks Law Enforcement
T	Kusche	Kara	Ms.	SOA Department of Environmental Conservation
T	Laird	Caleb	SSgt.	AKANG
T	Lane	Donald	Mr.	SOA 911 Coordinator
T	Marlow	Ryan	Mr.	SOA Department of Transportation (DOT)
T	McRae	Zack	Mr.	Mat-Su Borough
P	Neuman	Mark	Mr.	AWARN
T	Overmyer	Zak	Chief	Haines Volunteer Fire Department
T	Rabe	Jessica	Ms.	National Park Service – Alaska Region
T	Reed	Brad	Mr.	US Fish and Wildlife Service
P	Reed	David	Mr.	Motorola Solutions – Security Manager
T	Roberts	Scott	Mr.	Alaska Railroad
T	Rogell	Pete	Mr.	BK Technologies
T	Rose	Teresa	Mr.	SOA Department of Natural Resources - Division of Forestry
T	Scoles	Megan	Chief	Tri-Valley Volunteer Fire Department
T	Summers	Peter	Mr.	University of Alaska Anchorage – Police Dept.
T	Thometz	Tim	Mr.	iCom America
T	Wiley	Naomi	Ms.	Motorola Solutions

2. Meeting Minutes and Action Items.

Agenda Item	Discussion	Action Items Assigned
Call to Order	Mr. John Rockwell welcomed everyone and called the meeting to order at 1:31 PM, and then he asked Ms. Mary Burnham to read the roll call.	
Roll Call	Roll call was presented by Mary and she stated that at this time there was a quorum. Chief Andre Achee, Ms. Kaitlyn De Hart, Mr. Timothy Kemp, Ms. Jessica Rabe, Mr. Bradley Hayes, and Fire Marshal Kyle Green joined the meeting after the roll was taken. John thanked Mary.	



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<p>Introduction of Guests and Special Announcements</p>	<p>There were not any introductions of guests or special announcements.</p> <p>John stated that he would move to the agenda item that is to review and approve the March meeting minutes.</p>	
<p>Previous Meeting Minutes</p>	<p>John stated that hopefully everybody had a chance to review the March meeting minutes and asked if there were any comments or questions at that time. He commented, hearing none, he would entertain a motion to approve the March meeting minutes.</p> <p>Motion: Approve the March 4, 2026, monthly User Council meeting minutes.</p> <p>Motion: Mr. Bob Carter</p> <p>Second: Mr. Robert Hicks</p> <p>John noted that before the council approves the meeting minutes, he would like to open the floor for any other additional questions, comments, concerns, and/or additions. He commented that hearing none, the March meeting minutes are approved.</p>	
<p>Issues & Risks Log</p>	<p>Review</p>	<p>Resolution</p>
	<p>John stated that he was moving on to the next item on the agenda, which was the review of the Issues and Risks Log, and asked Mary or Mr. Paul Fussey if they could please review the Issues and Risks Log for the council.</p> <p>Paul briefed that the only item on the issues in the risk log was that ALMR is still looking to find an alternate for the Southeast. He noted that he appreciates Ms. Erann Kalwara doing work by making some phone calls, but Mary has received some emails, also. Paul stated that right now ALMR does not have an alternate for Southeast, which has been going on for quite a while. He commented that is all he had at this time.</p> <p>John thanked Paul and stated that he was moving on to the review of the Action Items list and asked if there were any questions regarding the Issues and Risk Log. He asked Paul if he could please give the council an update.</p>	



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Action Items	Updates	Action Items Assigned
	<p>Paul briefed that he was contacted back in February by the Alaska Power Association (APA), which represents a lot of the electric companies around the state. He noted that they wanted to become members of ALMR, so he has reached out to them. and had several meetings. He commented that he finally got an email back from them. Paul noted that he would just read the email into records: "It's now up to the utilities to pursue this if they want. It was never an option before and they all had to create their own systems. They will all have to evaluate their systems and yours to determine if they want to investigate it more. Some may have relatively new systems that they can't abandon. Or they might not have systems that are compatible and would not be able to make any changes until it's time to upgrade the system." He stated that, right now, the door is open for them if they want to join ALMR, and APA is keeping him abreast on what they are doing. Paul commented that was all he had for the Action Items.</p> <p>John thanked Paul for putting that information in the record and for following up with the APA. He stated that he was moving on to the next item on the agenda, which is the Operations Management Office (OMO) updates.</p>	
<p>Operations Management Office (OMO)</p>	<p>Mr. Paul Fussey, Operations Manager</p>	<p>Action Items Assigned</p>
<p>Training</p> <p>Outreach</p>	<p>Paul stated that he wanted to start out by welcoming everybody to the meeting and he would like to apologize to the User Council board. He noted that he had a short notice issue last month, so he could not make it. Paul commented that he wanted to thank Mary for giving his report and he likes to always try to make his meetings.</p> <p>1. Nothing was briefed.</p> <p>2. Paul briefed that he attended the Alaska Association of Public-Safety Communications Officials/National Emergency Number Association (APCO/NENA) meeting back on March 26th and Ms. Stacey Day put the meeting minutes out, which was very informative.</p> <p>Paul noted that Mary is almost done sending out emails to all the member agencies to confirm their</p>	



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	<p>point of contact information, whether it is still correct, since there have been a lot of changes this year. He asked member agencies if they do receive an email from Mary for updating their point of contact, please respond to those emails.</p> <p>Paul stated that Mary is also working on the second check of the costshare amount. He commented that Mary is already starting to get emails from agencies asking what their cost share is going to be. Paul noted that Mary wants to make sure that the numbers are correct and once they are, she will work with the membership agreements and Ms. Terri Warren.</p> <p>Paul commented that on April 20th, he will be participating in the Department of Health statewide communication exercise, which includes ALMR, satellite (SAT) Phones, HAM Radios, and other types of emergency communications.</p> <p>Paul briefed that the Juneau Police Department change request form has been approved, and he thanked everybody that had to sign off on that and getting it done. He noted that they are looking right now to have the Motorola team and Mr. David Reed, the security manager down in Juneau the week of May 5th to complete the installation. Paul asked David if that was correct and David responded that it was the week of the 4th of May.</p> <p>Paul noted that he has been receiving some questions from folks out in the field on whether they can use the interoperability channels without separate FCC approval, so Paul moved from the agenda over to the interoperability zone, which is found on our website (https://alaskalandmobileradio.org/ic-zone-interoperability-changes/) and is available to anybody who is an ALMR member. He stated that the chart displayed talks about the interop zones, what they used to be, what they are now with the north, central, southeast, and AWARD interoperability. Paul commented that for the ALMR members, on the very bottom of the chart, channels 8, 9, and 16, which are national SAR, state conventional, and state one and call signs can be provided upon request. He noted that, however, current members in good standing of ALMR are covered by a blanket frequency sharing agreement allowing the use of frequencies in the statewide interop zones, so hopefully that answers quite a few questions. He commented that the OMO and System Management Office (SMO) have been</p>	
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<p>System Upgrade</p>	<p>getting emails on that, so he just wanted to make sure that the ALMR members understand that they do not need a separate FCC license to use the interoperability channels.</p> <p>John thanked Paul for the clarification on that, and he stated that when he and Mr. Nate Skinner worked on that project a few years ago that was clear at that time, he understands that ALMR has a lot of new people and questions will come up.</p> <p>3. Paul briefed that the OMO, SMO, and Alaska Public Safety Communications Services (APSCS) have been doing a lot of work, and wanted to thank Mr. Nikalus (Nik) Fahnestock and his team, and Mr. Buckley Clarke and his team for working on the TDMA activations. He commented that they have activated TDMA for the Department of Public Safety in the Mat-Su Borough and Kenai Peninsula. Paul noted that the Fort Wainwright motor pool has turned TDMA on for their talkgroup. He stated that when they turned on TDMA for these areas, they sent a lot of emails out to all the agencies that could be affected and all the dispatch centers to let them know ahead of time that they will be activating it. Paul commented there were some programming issues that were fixed, but for right now TDMA is turned on for them in those two areas and also for Fort Wainwright.</p> <p>Paul asked if there were any questions before he goes to the document review.</p>	
<p>March Document Reviews</p>	<p>4. Hearing none, Paul briefed that for the document review, it was kind of a busy month. He stated that the SMO Customer Support Plan; Virus Protection Policy and Procedure; Records Management Policy and Procedure; System Backup and Recovery Policy and Procedure; and System Key Usage Policy and Procedure have all been reviewed and updated for March.</p> <p>Paul asked if there were any questions before he moved to the metrics.</p>	
<p>March System Metrics</p>	<p>5. Paul briefed that regarding our system metrics, for the for the folks that are new here, ALMR likes to have a historical view of everything, so in green are the 2026 totals. He noted that the ALMR calls for March were 1,874,512; Push-to-Talks were 2,835,084, and the Monthly Busies were 308, which is down with the percentage of 0.0001%. Paul stated</p>	



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<p>Other Items</p>	<p>that ALMR starts looking at sites below three nines, but the system is designed for five nines, 99.999%, and ALMR look at the towers that are 99.9%, so that is where the three nines comes from. He commented that for March ALMR had a total of 9 of them, and the sites that were below three nines were ALCAN Electric fixed the damage for the Trims; at Peger Road, ALMR equipment was moved to a new shelter; Heney Range was work being done on a microwave; Haines and Skagway were connected with microwave issues; Alcantra, New Knik, and Seward were preventative maintenance inspections (PMIs), which is regular maintenance; and at Clear a cable and insulator were replaced. Paul noted that the majority of the OMO and SMO already knew ahead of time what was happening, just maintenance, and making sure everything is up and running for everyone.</p> <p>Paul moved to the subscriber counts by zone. Zone 1 is south of Denali Highway which also includes Southeast and Kodiak; Zone 2 is north of Denali Highway, and Zone 4 is the Anchorage Wide Area Radio Network (AWARN), which is why the 6,308 are the Municipality of Anchorage (MOA) for AWARN. He stated that the total for the month of March was 31,875, which is down quite a bit from February, but the count is dropping down a little bit from March. Paul commented that he thanks everybody that has turned in their subscriber requests and removing the older radios off the system. He briefed that the State of Alaska (SOA) was 9,472, the DoD was 8,618, the Alaska Municipal League, which are municipalities, volunteer fire departments, boroughs, and Anchorage was 11,933 and the Federal Non-DoD is 1,852.</p> <p>Paul asked if there were any questions on the metrics or would anyone like him to go over anything else before he moved on to the Others category.</p> <p>6. Paul briefed that the March off-site security audit was completed.</p> <p>Paul noted that the Emergency Management Conference is going on downtown Anchorage this week, He stated that he was there all day Tuesday, March 31st, sitting through some sessions, meeting a lot of individuals, networking, and answering ALMR questions.</p>	
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	<p>Paul stated that the Executive Council meeting is on April 16th.</p> <p>Paul commented that Mr. Scott Stormo and some of his engineers attended the International Wireless Communications Expo (IWCE), that was March 15th to the 20th, where they met with a lot of vendors and sat through several training sessions. He noted that there were other folks from Alaska there.</p> <p>Paul briefed that the INTERFACE 2026 conference will be taking place on April 22nd here in Anchorage. He noted that he and David will be attending, and have been asked to sit on a panel to discuss ALMR.</p> <p>Paul stated that the two final talking points are that April 12th through the 18th is the National Telecommunications Work Week, so he wanted to say thank you to all the dispatch folks out there, ALMR really appreciates them keeping everybody safe.</p> <p>Paul noted that Mary mentioned before that she will be leaving at the end of May, so the OMO and Westmann & Associates have completed interviews and are working on finalizing things for a new document specialist.</p> <p>Paul commented that ends his report pending any questions.</p> <p>John thanked Paul and asked if there were any questions for Paul. He stated that hearing none, the council could go to the next presentation, which is the SMO office, so he turned it over to Nik.</p>	
<p>System Management Office (SMO)</p>	<p>Mr. Nikalus (Nik) Fahnestock, System Manager</p>	<p>Action Items Assigned</p>
	<p>Nik briefed that he stated that everyone knows that during this time frame of spring and summertime, PMIs are in uptick, so he wanted to thank everyone for being patient with ALMR as they get those completed. He noted that the SMO team has to make sure that these sites are working as optimal as possible so that member agencies can take care of issues via radio communications, so he thanked everyone for being patient with the team.</p> <p>Nik noted that he wanted to bring up something because there have been a couple of dispatch centers that have done some moving around,</p>	



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	<p>reorganizing their office, some furniture, moving consoles back and forth, which is not a big deal and is okay. He stated that something that a dispatch center has learned really recently, is to make sure to turn things off before unplugging them, otherwise people are going to potentially break or fry certain things to the point of causing irreparable damage. Nik commented that things do not like being unplugged arbitrarily, turn things off first please.</p> <p>Nik stated that was all he had.</p> <p>John thanked Nik and asked if there were any questions for the SMO office. He stated the council could move on to the State of Alaska (SOA) and Department of Defense (DoD) overviews. John then turned it over to the SOA.</p>	
<p>State of Alaska (SOA)</p>	<p>Mr. Buckley Clarke</p>	<p>Action Items Assigned</p>
	<p>Mr. Buckley Clarke briefed that he would be speaking for Mr. Scott Stormo. He noted that there was not a whole lot of change on the state side and that they are continuing to take care of the infrastructure to support ALMR. Buckley stated that they have a couple of trips planned out here in the next month and hopefully get back to the Heney Ridge site and finish that big project. He commented that they are working through some spending restrictions from the Department of Public Safety (DPS) at the end of the year, so spending, overtime, and travel are a little limited for APSCS. Buckley noted that they will work through that and do what they can to take care of the system.</p> <p>Buckley stated that was what he had.</p> <p>John thanked Buckley and asked if there were any questions for Buckley.</p>	
<p>Department of Defense</p>	<p>Mr. Timothy Woodall</p>	<p>Action Items Assigned</p>
	<p>John asked if there was any representatives for DoD.</p> <p>Mary stated Mr. Timothy (Tim) Woodall was not in attendance.</p> <p>Ms. Kaitlyn De Hart from Joint Base Elmendorf-Richardson (JBER) stated that they had nothing new this month.</p>	



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	John stated that the council can move on to the User Council representative updates and that he would start with the SOA component, starting with DPS.	
User Council Representative Reports	Represented Areas	Action Items Assigned
SOA DPS	1. No updates were provided.	
SOA DOT	2. No updates were provided.	
SOA All Others	3. Mr. Scott Nelsen stated that he had nothing to add.	
DoD US Army Installations	1. No representatives were available to provide an update.	
DoD JBER	2. Ms. Kaitlyn De Hart stated she had nothing new at this time.	
DoD Eielson	3. No representatives were available to provide an update	
Federal Non-DoD DOJ	1. Mr. Jon Kroona stated he had nothing to add.	
Federal Non-DoD DOI	2. Mr. Eli Barry-Garland stated there was nothing from the DOI.	
Federal Non-DoD All Others	3. No updates were provided.	
Munis-Central	<p>1. Mr. Jim Goodman stated that he had three words: TDMA, TDMA, TDMA.</p> <p>Mr. Zack McRae, with Mat-Su Borough, asked the Chair to make a quick statement and John said to please do. Zack stated that he is not sure if anybody is aware, but he has been working with the state and Mat-Su Borough up at Tahnetta. He noted that his team will be in a joint effort with the state putting a new 120-foot tower at the Tahnetta site and that work is supposed to start this summer. Zack commented that ALMR is going to get the top of that tower, so they will gain about 40 feet on that site. He stated that he just wanted to mention it to the group.</p> <p>John thanked Zac and stated he appreciated the update and he is sure the group will hear more about that as it moves forward.</p>	



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Munis-North	2. No updates were provided.	
Munis-Southeast	3. Ms Erann Kalwara stated they had no updates.	
New Business	Discussion	Action Items Assigned
	<p>John asked Paul if there was anything that was missed before moving on to New Business</p> <p>Paul responded that the Chair had gone right down through his checklist, so the group is right up to New Business.</p> <p>John stated that under New Business, the group has the review of the User Council Charter and the municipal region boundaries. He asked Paul if he would like to take that over.</p> <p>Paul noted that the User Council Charter is on the ALMR website (https://alaskalandmobileradio.org/user-council), and it is reviewed periodically. He stated that as he was going through it, reading through everything, and anybody can look at this, but as the group goes through to Article 5, the charter starts talking about the members. Paul commented that everyone knows the members are the DoD, Alaska Federal Executive Association (AFEA), State of Alaska, and Municipalities, make up the 12 members that are here. He noted that under Section 5, Boundaries and Municipal Regions and Appendix B, Geographic Regions, he read that the Southeast Region includes all agencies that lay south of the line extending southwest from Alaska Highway, crossing the border with Canada to McCarthy, not including same, to the northern tip of the Afognak Island, and then running northwest to Egegik, including same, and then extending to the norther tip of Saint Matthew Island. Paul stated that the Central Region is comprised of agencies not falling into either the Northern or Southeast regions, and that the Northern Region includes all agencies that lay North of a line that extends west-southwest from the Alaska Highway crossing the border with Canada to Skwenta, and then running Northwest to Unalakleet, including the same. He commented that Section 6 states that "it is the responsibility of the three municipal voting members to establish methods whereby the needs and preferences of the region they represent can be determined. This may be</p>	<p>OMO to work with UC Municipal reps to review and update map in UC Charter</p>



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	<p>through regularly scheduled teleconferences, meetings, or other arrangements. Minutes from regional meetings should be kept, distributed to regional member agencies, and User Council Secretary, maintained by the regional representatives, and transferred as the regional members change over time.” Paul noted that as the members read through here, it is hard to visualize this if just looking at sections 5.1 to 5.3, but if members go to the very last page of the charter, it has the map. He stated that as he was going through and reading the map and looking at what is included for Southeast region, he realized that the Southeast region includes Kodiak, which ALMR does have two towers in Kodiak, but the way the map is drawn, the way it is described, it also includes Seward in the Southeast region. Paul commented that he does not know if anybody was aware of that, and he was not until he started looking at the map more closely. He noted that he knows it has been assumed that Seward is part of the Central Region, but the way the map is drawn Seward and Kodiak are actually part of Southeast. Paul stated that he just wanted to bring that up to the User Council members if they want to keep it like it is or if they want to possibly create a working group to change the boundaries. That is up the User Council members, so, he wanted to bring that up in New Business to let folks know that according to the charter, those two areas are considered Southeast.</p> <p>John thanked Paul for bringing that to the council members’ attention, and he thinks that they all agree that the way that ALMR has been utilizing the Central region, for example, and including Seward is what the council would like to continue. He stated, however, that the discussion is open to the group, and so therefore, if the members do want to keep it the way they have been interpreting it, the council should probably redefine and redraw the boundaries.</p> <p>John asked if there were any comments regarding that from the group. He asked if Ms. Tammy-Goggia Cockrell was online, and Paul responded in the negative, and John stated that they would probably want to talk to her offline then.</p> <p>Paul noted that Mr. Jim Goodman is here, wand he represents the Central and Ms. Erann Kalwara represents the Southeast and she is online.</p>	
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	<p>Erann noted that she had sent an email a couple years ago requesting that she not be responsible for Seward, because she is just so far away, and she neglected to follow up on that. She stated that she totally supports having things be closer to the section of the state that they are geographically located to.</p> <p>John thanked Erann and asked Jim if he had any comments.</p> <p>Paul informed John that Jim dropped off.</p> <p>John stated that he thinks the council would like to redraw the boundaries and change the charter. He asked Paul if he could help the council out with what the next steps would be.</p> <p>Paul noted that what he could do was that he could reach out to the two representatives. He stated that he apologized to Erann, but that must have been before his time regarding the email, he does not remember seeing that if Erann sent it to him. Paul commented that he can work with the two representatives, under so under Article 5, Section 6 the council can set up the local meetings and can talk to their members and report back to John if that would be acceptable.</p> <p>John stated that it would be excellent, and thanked Paul. He asked if there were any other comments on this topic.</p> <p>Paul asked Erann if that would be acceptable to her, which Erann answered in the affirmative.</p> <p>John stated that the floor is open for New Business, any other topics that any member or anybody online would like to bring up.</p>	
<p>Next Meeting</p>	<p>Discussion</p>	
	<p>John noted that, before he asked for a motion to adjourn, the next meetings are currently scheduled for May 6th and June 3rd.</p> <p>Paul commented that the it is June 10th, which is updated on the screen.</p> <p>John thanked Paul for the correction.</p>	



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Adjournment	Discussion	
	<p>John noted that he would entertain a motion to adjourn.</p> <p>Motion: Adjourn the April 1, 2026, User Council meeting.</p> <p>Motion: Mr. Scott Nelsen</p> <p>Second: Mr. John Rockwell</p> <p>John stated that the meeting was now adjourned and thanked everybody and stated that he appreciated the</p> <p>The meeting was adjourned at 2:14 p.m.</p>	